



National Perspective “No Wrong Door” System

Administration for Community Living

Center for Medicare and Medicaid

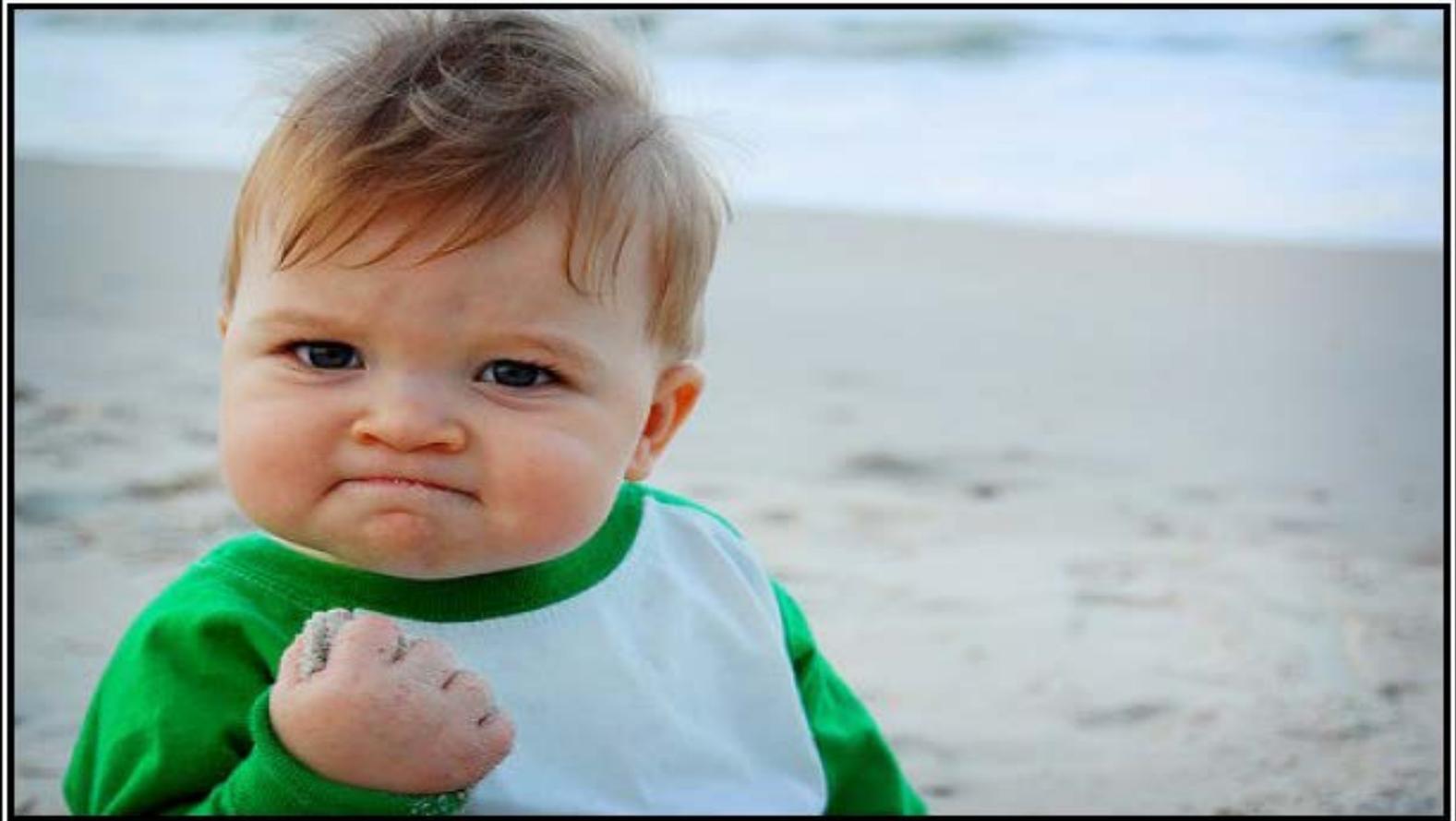
Veterans Health Administration



Agenda

- National Perspective “No Wrong Door” System
- What is a No Wrong Door System?
- Who benefits from a No Wrong Door System?
- What’s in it for:
 - People
 - States
 - Public Payers
- Current Status/Activities

Leave With Confidence



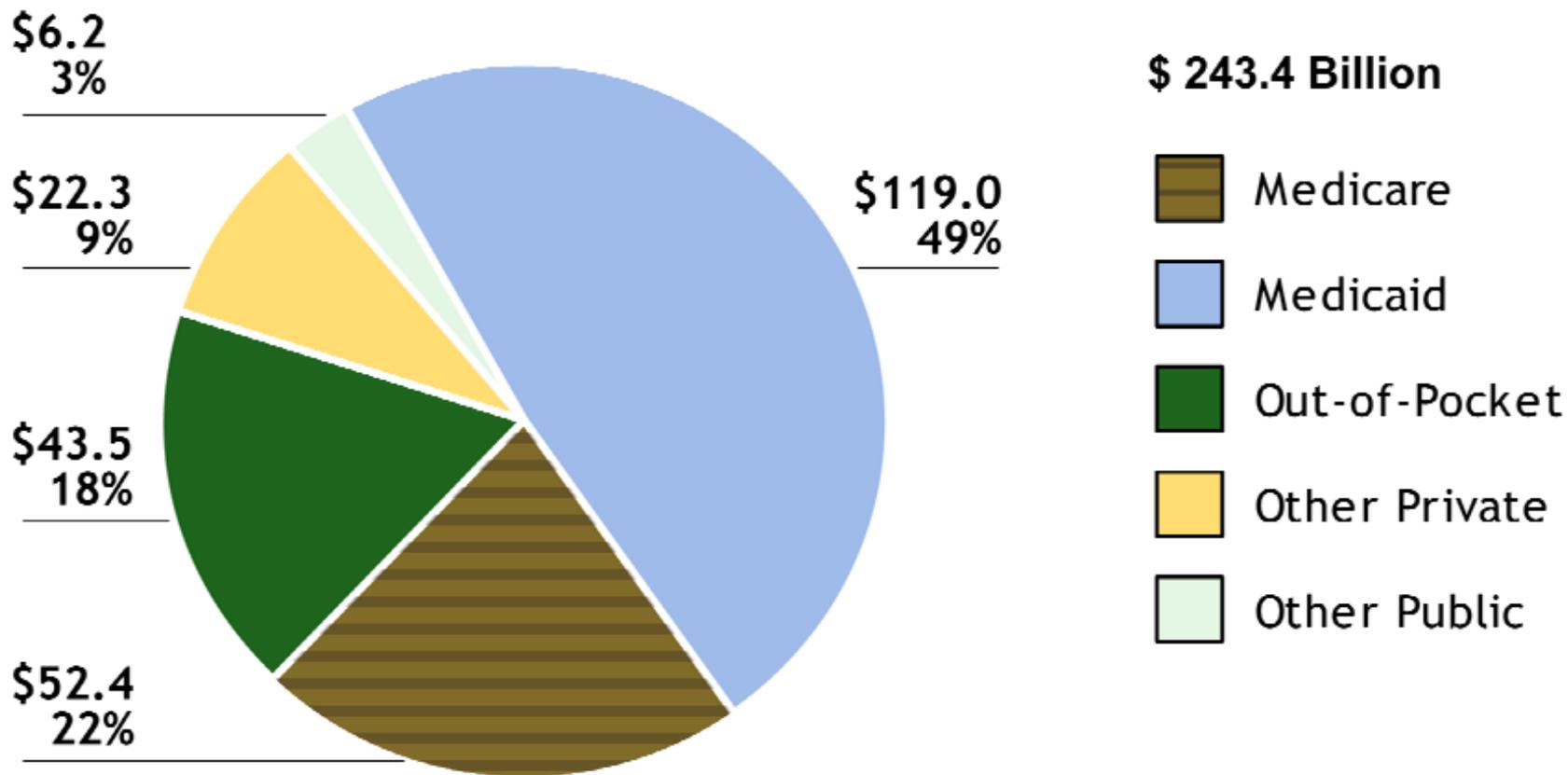
S U C C E S S

Because you too can own this face of pure accomplishment



Background

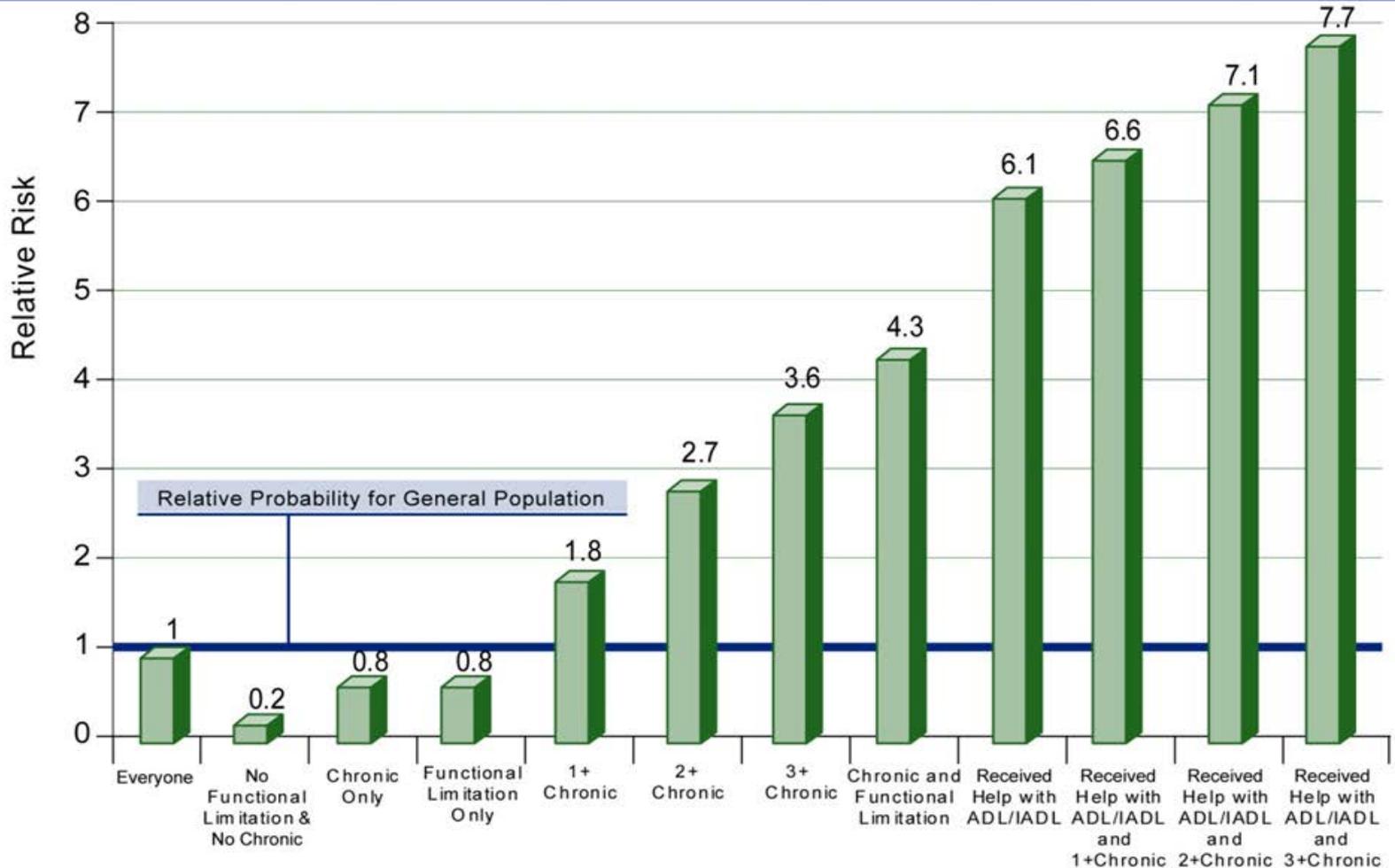
Total LTC Expenditures by Source, 2008 (billions)



Sources: National Health Policy Forum, 2010

Individuals with Functional Impairments are 4-7 Times More Likely to Reach the Top 5% of Health Spenders

Relative Risk of Being in the Top 5% of Health Care Spenders by Selected Groups, 2006

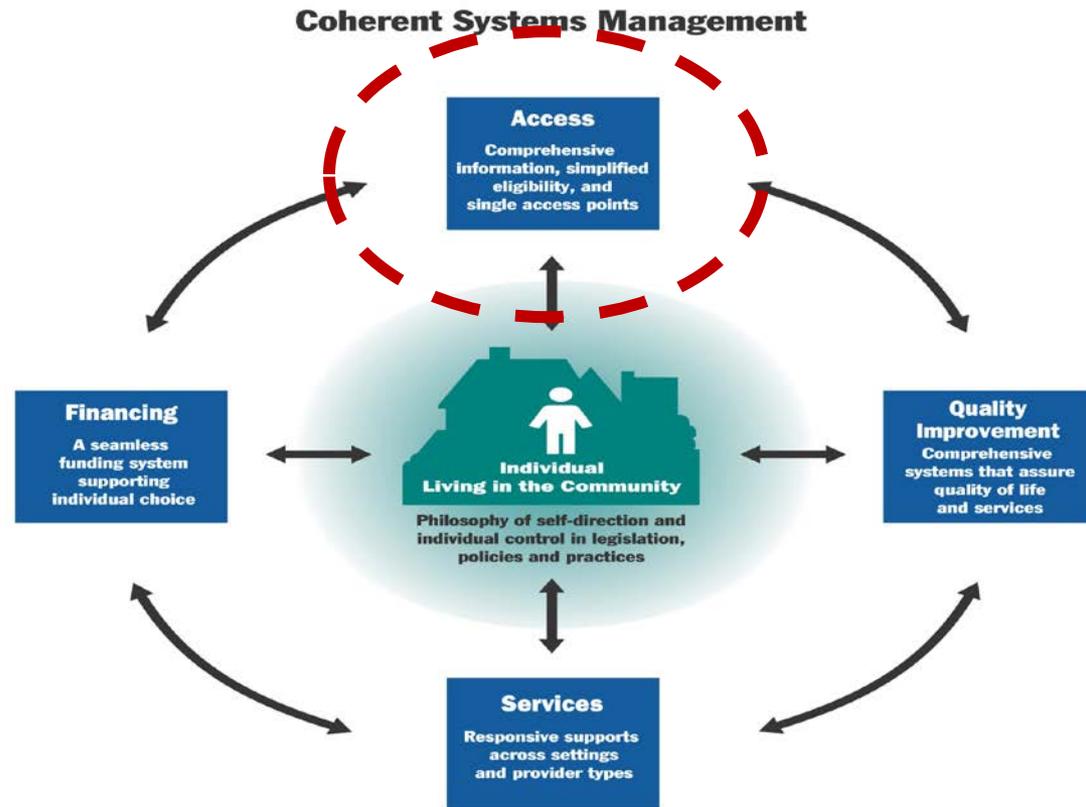


Source: SMLEWINGROUP analysis of 2006 Medical Expenditures Panel Survey, 2009

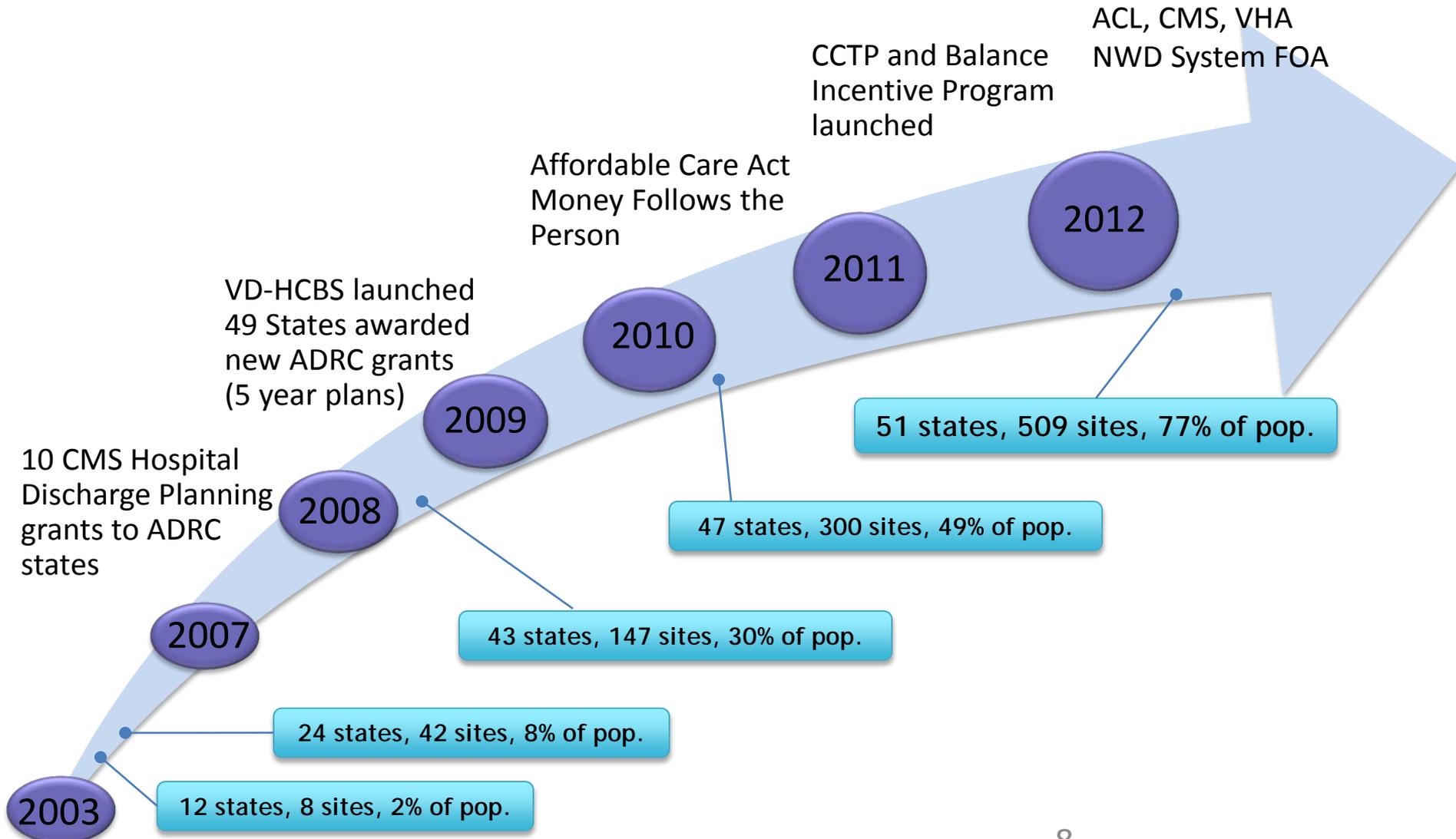
Getting to the No Wrong Door System

“The vision is to have Resource Centers in every community serving as highly **visible and trusted** places where people of all ages and income levels can turn for information and options counseling on their long-term care options.”

-AoA/CMS 2003 ADRC Program
Announcement



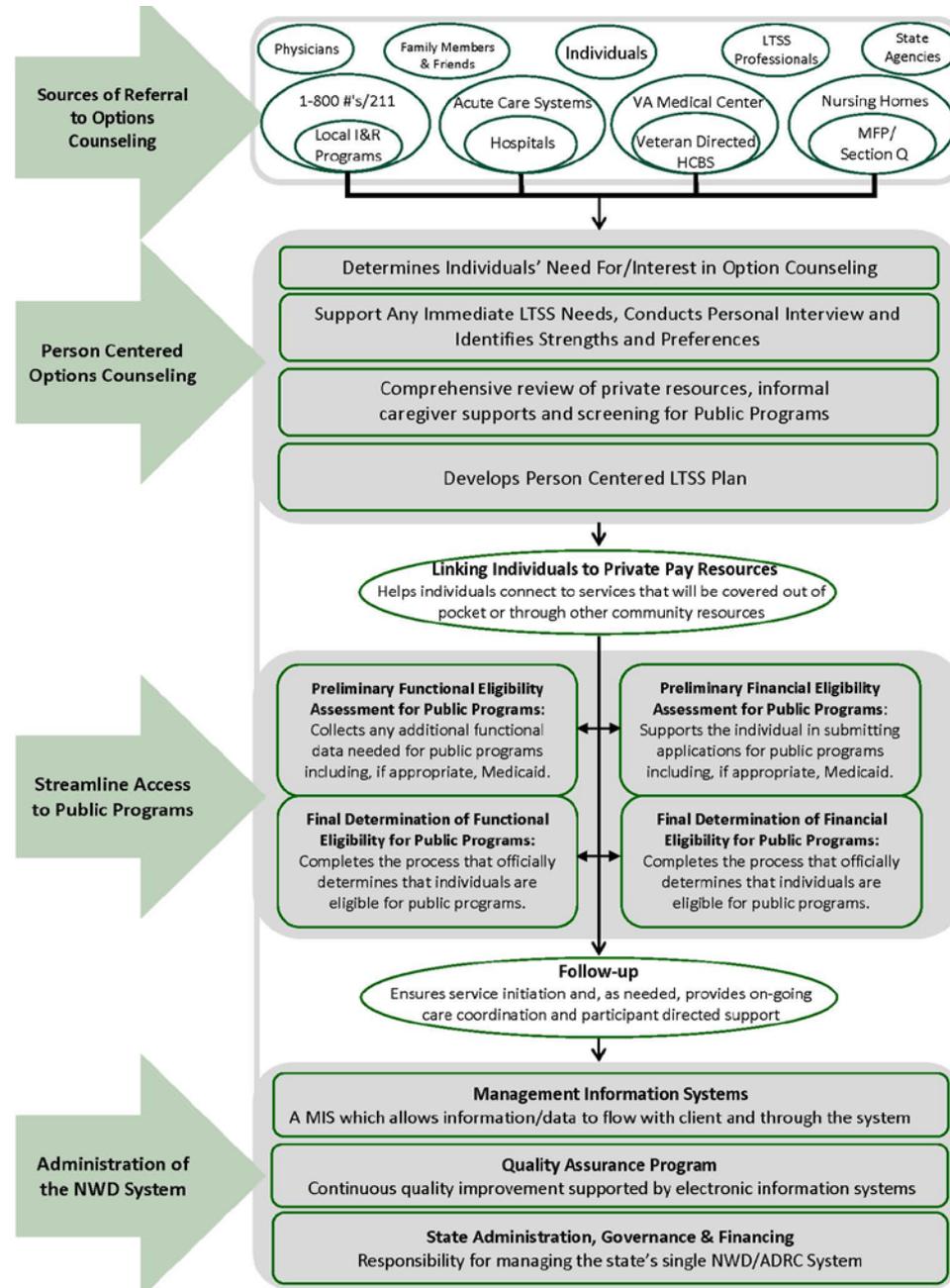
Milestones of ADRC Development





What is a No Wrong Door System?

No Wrong Door System



Who Benefits From a NWD System?

- What's in it for:
 - People
 - States
 - Public Payers

A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers

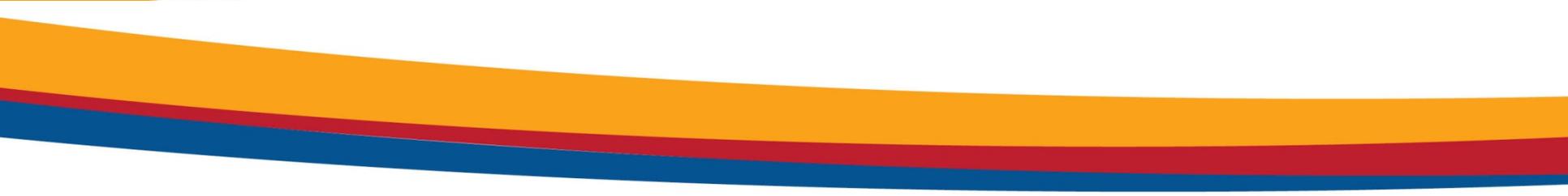
This Scorecard finds that generally states with the highest level of performance have enacted public policies designed to:

- *Improve access to services and choices in their delivery by directing state Medicaid programs to serve more people in need and offer alternatives to nursing homes that most consumers prefer.*
- *Establish a single point of system entry to help people find needed information and more easily access services.*
- Improve support for family caregivers by offering legal protections as well as other services to address caregiver needs.



Susan C. Reinhard, Enid Kassner, Ari Houser, and Robert Mollica

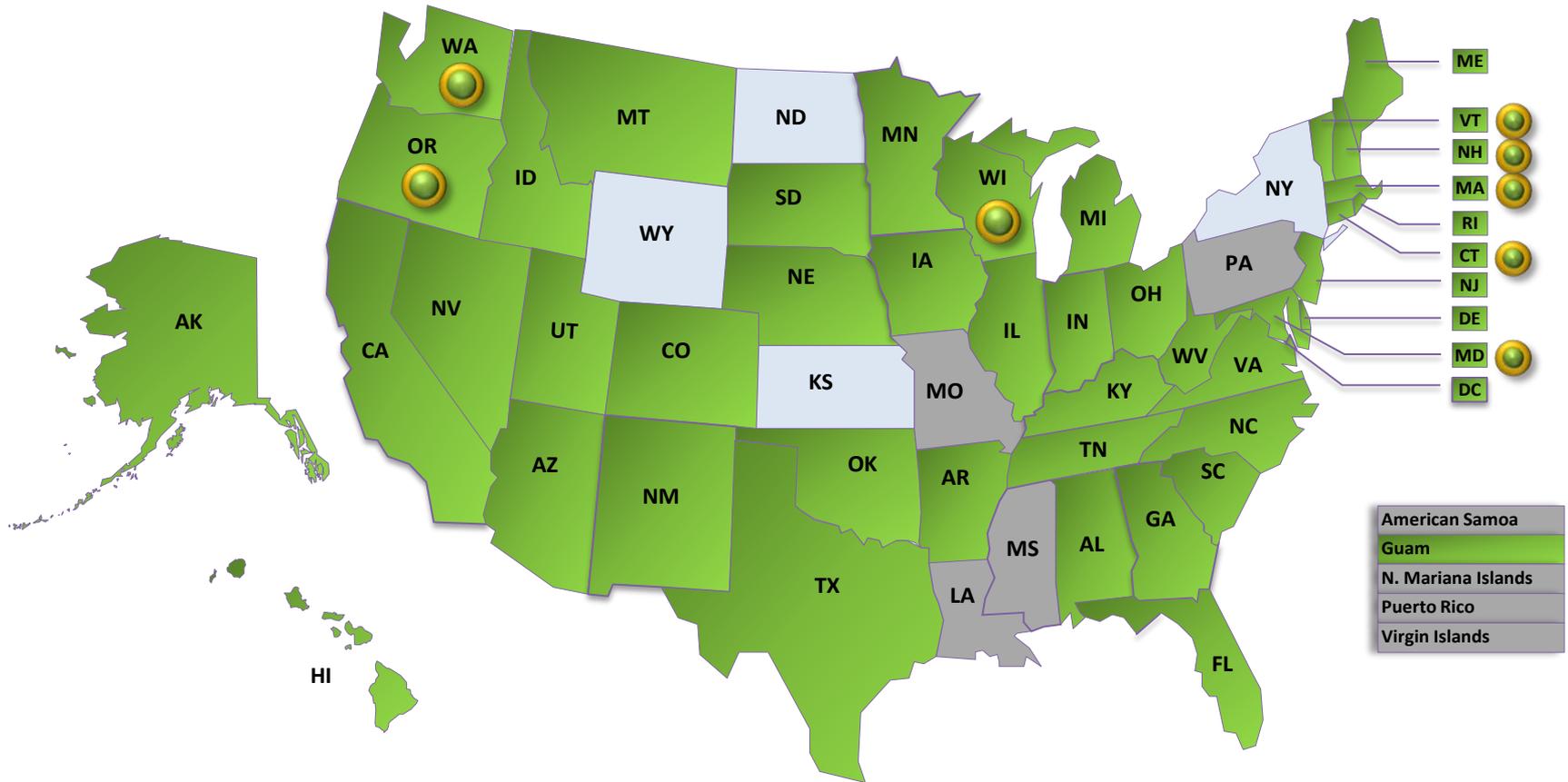
September 2011



Current Activities

2012 No Wrong Door System Awards

Administration for Community Living, Center for Medicare & Medicaid Services, Veterans Health Administration



-  Indicates States Awarded Part A (8)
-  States & Territories Awarded Part B (36)
-  Indicates States & Territories Not Eligible for Part B Funding
-  Indicates States & Territories that Did Not Apply for Part B Funding

HHS & VA Vision

In collaboration with states, develop a national No Wrong Door System for all populations and all payers which is person centered, financially sustainable and high quality that supports individuals to achieve their goals for community living.

National Options Counseling Training Demonstration Timeline

Standards

- Personal Interview
- Exploring Options/Planning
- Decision Support
- Collaboration with Individual to Develop Action Steps or Long Term Support Plan
- Access to Community Supports
- Follow-up

Job Duties

- Conduct One-to-One Person Centered Interview & Preliminary Assessment
- Support Individual Decision Making to Develop Person Centered LTSS Plan
- Facilitate Streamlined Access to LTSS
- Ongoing Follow Up and Documentation

Competencies

- Knowledge
- Skills/Abilities

Training

- Build upon current best practice
- Design curriculum based on Standards, Job Duties and Competencies

Certification

- Creation of National Advisory Council for guidance and input
- Leverage existing national certification efforts

National Options Counseling Training Demonstration Timeline

