

# STATE PLAN ON AGING FFY 2019-2022

Mississippi Department of Human Services Division of Aging and Adult Services

> Phil Bryant Governor of Mississippi

#### **Contact Information**

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AAA	PHONE / WEBSITE	SERVING COUNTIES
CENTRAL MS AAA P.O. BOX 4935 JACKSON, MS 39296	601-981-1516 888-995-9925	Copiah, Hinds, Madison, Rankin, Simpson, Warren, Yazoo
EAST CENTRAL AAA P.O. BOX 499 NEWTON, MS 39345	601-683-2401 800-264-2007	Clarke, Jasper, Kemper, Lauderdale, Leake, Neshoba, Newton, Scott, Smith
GOLDEN TRIANGLE AAA P.O. BOX 828 STARKVILLE, MS 39760	662-324-4650 662-332-2636 888-324-9000	Choctaw, Clay, Lowndes, Noxubee, Oktibbeha, Webster, Winston
NORTH CENTRAL AAA 28 INDUSTRIAL PARK BLVD WINONA, MS 38967	662-283-2675 662-283-2771 888-427-0714	Attala, Carroll, Grenada, Holmes, Leflore, Montgomery, Yalobusha
NORTH DELTA AAA P.O. BOX 1488 BATESVILLE, MS 38601	662-561-4100 800-844-2433	Coahoma, Desoto, Panola, Quitman, Tallahatchie, Tate, Tunica
NORTHEAST MS AAA P.O. BOX 600 BONNEVILLE, MS 38829	662-728-7038 800-745-6961	Alcorn, Benton, Marshall, Prentiss, Tippah, Tishomingo
SOUTH DELTA AAA P.O. BOX 1776 GREENVILLE, MS 38702	662-378-3831 800-898-3055	Bolivar, Humphreys, Issaquena, Sharkey, Sunflower, Washington
SOUTHERN MS AAA 9229 HIGHWAY 49 GULFPORT, MS 39503	228-868-2326 800-444-8014	Covington, Forrest, George, Greene, Hancock, Harrison, Jackson, Jefferson Davis, Jones, Lamar, Marion, Pearl River, Perry, Stone, Wayne
MS AAA 100 SOUTH WALL STREET NATCHEZ, MS 39120	601-446-6044 800-338-2049	Adams, Amite, Claiborne, Franklin, Jefferson, Lawrence, Lincoln, Pike, Walthall, Wilkinson
THREE RIVERS AAA P.O. BOX 690 PONTOTOC, MS 38663	662-489-2415 662-489-6911 877-489-6911	Calhoun, Chickasaw, Itawamba, Lafayette, Lee, Monroe, Pontotoc, Union

#### **DAAS Mission**

Assist aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles, through advocacy, protection, education, and stewardship of public resources.

#### **DAAS Vision**

Advancing the safe, healthy, and independent lifestyle of vulnerable and aging Mississippians.

#### **DAAS Goals**

Facilitate the provision of social supports, services, and education to promote self-reliance in Mississippi's aging community and provide support to their family and caregivers.

:

Advocate for the rights of aging and vulnerable Mississippians in accordance with the Mississippi Vulnerable Persons Act to help decrease incidences of abuse, neglect, and exploitation.

:

Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, and educating families and communities of those rights.

:

Provide advanced leadership to promote program effectiveness and financial management.

#### **Verification of Intent**

The State Plan on Aging is hereby submitted for the State of Mississippi for the period October 1, 2018, through September 30, 2022. This Plan includes all assurances and policy to be conducted by the Mississippi Department of Human Services, Division of Aging and Adult Services, under the provisions of the Older Americans Act of 1965, as amended, during the period identified. The Division of Aging and Adult Services has been given the authority to develop and administer the State Plan on Aging in accordance with all requirements of the Act, and is primarily responsible for the coordination of all state activities related to the purpose of the Act, i.e., to serve as an effective and visible advocate for the elderly by reviewing and commenting upon all State Plans, budgets, and policies which affect the elderly, to provide technical assistance to any agency, organization, association, or individual representing the needs of the elderly, and to develop comprehensive and coordinated systems for the delivery of supportive services.

This Plan is hereby approved by the Governor and constitutes authorization to proceed with activities under the Plan upon approval by the Assistant Secretary for Aging.

This State Plan on Aging hereby submitted has been developed in accordance with all Federal statutory and regulatory requirements and the mandates of the Older Americans Act of 1965, as amended.

DocuSigned by:

9/20/2018	Mark Williamson	
Date	Mark Williamson, Interim Director, State Unit on Aging Division of Aging and Adult Services  Mississippi Department of Human Services	
	Mississippi Department of Human Services	
9/20/2018	Jacob Black	
Date	Jacob Black, Deputy Executive Director of Programs Mississippi Department of Human Services	
9/20/2018	DocuSigned by:	
Date	John Davis, Executive Director	
	Mississippi Department of Human Services	

### TABLE OF CONTENTS

CONTA	ACT INFORMATION	II
MISSIC	ON, VISION, AND GOALS	III
VERIF	ICATION OF INTENT	IV
NARRA	ATIVE	2
A	EXECUTIVE SUMMARY	2
В	. STATEWIDE NEEDS ASSESSMENT	4
C	. INPUT FOR STATE PLAN	5
D	. DIVISION OF AGING AND ADULT SERVICES	8
E	. AREA AGENCIES ON AGING	11
	S AND OBJECTIVES	
	R AMERICANS ACT CORE PROGRAMS	
	ETIONARY PROGRAMS	
	TY MANAGEMENT SYSTEMS	
_	CHMENTS	
Α.	ASSURANCES AND REQUIRED ACTIVITIES	25
В.	INFORMATION REQUIREMENTS	38
C.	INTRASTATE FUNDING FORMULA	44
D.	BUDGET	49
<b>E.</b>	POPULATION ESTIMATES	54
F.	AREA AGENCIES ON AGING MAP	55
G.	WAITING LIST DATA	56
Н.	ORGANIZATIONAL CHART	57
I.	DELEGATION OF AUTHORITY	60

#### **Executive Summary**

The Mississippi Department of Human Services is dedicated to serving others while providing a wide range of public assistance programs, social services and support for children, low-income individuals, and families. The agency supports the state legislature's vision of a lean and effective Mississippi State Government that empowers its people to live healthy, productive lives through the provision of quality, appropriate services and strategic investment in the state's human capital.

The Mississippi Department of Human Services, Division of Aging and Adult Services is the Mississippi State Unit on Aging designated by the office of the governor to receive and administer federal funds allocated through the Older Americans Act of 1965, as amended 2016 (OAA). The OAA is administered through the Administration for Community Living under the direction of the Assistant Secretary for Aging.

DAAS core programs, authorized under the OAA, alongside other programs administered by the division and its parent agency, help provide Mississippi's aging and vulnerable adult community with the services and supports necessary to remain in their homes and communities for as long as possible. The programs empower individuals, families, and caregivers to live healthy, independent lifestyles while educating citizen stakeholders on their rights and available options when living either independently or in a long-term care facility.

DAAS and its provider partners are dedicated to providing services and supports to all older adults while paying special attention to those individuals and their caregivers who express the greatest social and economic needs. These needs are defined in Section 305(a)(2)(E) of the OAA as being "low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas."

Ten Area Agencies on Aging (AAAs) have been designated for the purpose of carrying out the responsibilities of federally funded aging programs. The AAAs are geographically located within the ten state-designated planning and development districts and act as regional planning and services agencies for the state's OAA funding. These local agencies are responsible for establishing contracts with local providers, ensuring adherence to OAA service standards, and communicating with the state unit on aging the needs of the local aging populations. Funds are allocated through an Intrastate Funding Formula (IFF) developed and agreed upon by the AAAs, DAAS, and MDHS, and approved by ACL.

Each year, DAAS participates in a series of public hearings hosted with the ten AAAs to discuss the future directions of the division, the respective area agency, and the programs provided within. Invitation to these hearings are publicly advertised by region. Comments regarding area and state plans are solicited by attendees and are taken into consideration when developing future strategies.

The Mississippi Department of Human Services designed a multi-generational approach to combating the issues of poverty and associated barriers within the state. The approach, known **gen+**, identifies four key components: education, economic supports through workforce development, health and well-being, and social capital. MDHS recognizes the important role older individuals play in supporting the growth and development of younger generations as grandparents, neighbors, and staples of the community. DAAS is committed to this inner-agency initiative and seeks to foster creative, innovative, and lasting solutions to serving the aging community.

DAAS believes that participation in the **gen**+ approach will provide the division and its partners with additional resources to aid in identifying individuals with a need for aging services. Statewide recognition of this approach has the potential to generate partnership opportunities for the division and help provide a greater listing of resources for aging citizens. The division is proactively working with key leaders in the **gen**+ initiative to develop sustainable integration of the approach into the administrative function of DAAS programs.

This state plan was compiled with the input of DAAS staff and community and service provider stakeholders. The goals, objectives, and strategic directions of this plan have been thoughtfully constructed as guidance for advancing Mississippi's efforts to see individuals living healthy, independent lifestyles.

#### **DAAS's Mission**

Assist aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles, through advocacy, protection, education, and stewardship of public resources.

#### **DAAS's Vision**

Advancing the safe, healthy, and independent lifestyle of vulnerable and aging Mississippians.

#### **DAAS's Goals**

Facilitate the provision of social supports, services, and education to promote self-reliance in Mississippi's aging community and provide support to their family and caregivers.

Advocate for the rights of aging and vulnerable Mississippians in accordance with the Mississippi Vulnerable Persons Act to help decrease incidences of abuse, neglect, and exploitation.

Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, and educating families and communities of those rights.

Provide advanced leadership to promote program effectiveness and financial management.

#### **Statewide Needs Assessment**

Mississippi, and the country as a whole, is aging. This continues to bring challenges for those who serve the older population. The needs of older adults are often interrelated, so it is important to understand who makes up the aging population and how a state's aging population compares to the nation as a whole.

According to U.S. census estimates<sup>1</sup> more than 15% of individuals in Mississippi are over the age of 65. It also estimates that more than 13% of those seniors are living below the federal poverty line. Just over 50% of residents in the state of Mississippi live in rurally classified areas. Specifically, the Mississippi Delta geographic region is among the nation's poorest and most underserved regions. There are 47 counties federally designated as being part of the Mississippi Delta region, with 43 of these counties having been deemed "distressed." Many of these counties experience poverty rates exceeding 30%.<sup>2</sup>

Currently, programs are offered to the aging community that include home delivered meals, congregate meal sites, Medicare counseling and Medicare Open Enrollment Assistance, respite care, aging and disability resources, transportation, homemaker services, information and referral services, Adult Day Care and Senior Center services, Ombudsman services, and Adult Protective Services. Successful application of these programs allow aging citizens to live a more independent and healthy lifestyle.

The OAA authorizes a system of support services to be overseen and administered by designated State Units on Aging (SUAs). Local provision of these services are managed by the state's ten AAAs. Current waiting list information for older citizens waiting for services is maintained by AAAs. These lists provide a time-sensitive snapshot of the number of older individuals and caregivers requesting services who have not yet been served. At the close of the 2017 calendar year, DAAS requested waiting list data from each area agency. This data was aggregated to depict a picture of state-wide needs among the aging population. Reported waiting lists were for programs financially supported through OAA funding. This data indicates the following:

- The most significant obstacle Mississippi's SUA and its provider agencies face is food
  insecurity among seniors. Retrieved data shows that there is a growing unmet need of home
  delivered meals across the state;
- According to state-wide data, seniors across Mississippi express a need for expanded homemaker services;
- Currently, there is a continued need among caregivers for temporary respite services.

To meet the growing range of needs which senior citizens in Mississippi face, the division must foster its provider agencies abilities to maintain current outputs of service while identifying creative, lasting solutions to expanding program offerings. With the projected growth of the aging population, nation-wide, DAAS continues to seek innovative solutions to those needs.

<sup>&</sup>lt;sup>1</sup> https://www.census.gov/quickfacts/fact/table/MS/PST045216

<sup>&</sup>lt;sup>2</sup> http://dra.gov/funding-programs/states-economic-development-assistance-program/distressed-counties-and-parishes/

#### INPUT FOR STATE PLAN

DAAS solicits input for the development of the state plan through a coordination of efforts with the Area Agencies on Aging across the state. DAAS partners with each AAA to host a regional public hearing to discuss the goals and objectives of the Mississippi State Plan and the AAA Area Plan. Public hearings at each AAA are broadly publicized through various media outlets and invite all individuals within the service areas to participate and comment on future plans. The SUA conducts a secondary hearing meeting with stakeholders in which the intrastate funding formula and the initial draft of the state plan, addressing public hearing concerns, are presented for comments.

Attendees at each public hearing were asked to complete short-response surveys detailing concerns and opinions regarding OAA Title III and Title VII programs. Survey responses and records of attendance are maintained in individual AAA Area Plans. DAAS performed an aggregation of responses to identify the most common concerns issued by community stakeholders.

The overall consensus among public hearing attendees during the FFY 2017 state planning public hearings indicated high rates of satisfaction among current program participants. Attendees expressed a continuing need for the programs offered through OAA and other discretionary funding.

Major areas of concern indicated throughout the public hearing tour were waiting lists for the various Home and Community Based Services programs, a need for program expansion in areas of evidence-based programs and respite care, outreach to rural areas, and reduction of funding for insurance counseling to seniors. In the East Central Planning and Development District Area Agency on Aging, one attendee requested more attention and relationship with the Mississippi Band of Choctaw Indians. The lack of transportation services in many areas of the state was a common concern for seniors, as well.

In response to concerns brought forth at public hearings held in FFY 2017, DAAS developed four main goals designed to foster innovative solutions to community needs. Throughout the administrative implementation of the FFY 2018-2022 State Plan, the Division seeks to broaden its network of support and partnerships with faith-based and service organizations willing and able to provide additional resources to the aging and vulnerable adult population.

The division endeavors to expand its use of volunteer services to conduct outreach, assist with implementing evidence-based programs, and provide un-skilled services to the community. It will also seek out additional resources for referral where DAAS and its partners are unable to meet immediate needs of individuals and caregivers. These efforts will be aimed at minimizing wait time for services, adding additional opportunities for education, and encouraging community involvement in meeting the needs of the aging and vulnerable adult population.

In response to the potential reduction of funding for the State Health Insurance Assistance Program, DAAS encouraged attendees to vocalize support of the program to their district legislators. DAAS actively seeks sustainable avenues to support the effort of un-biased Medicare Counseling services offered to seniors in Mississippi.

The State Unit on Aging presented the initial draft of the Mississippi state plan to stakeholders on November 28, 2017. At this time, those present were asked to give comments and feedback regarding the goals and objectives set forth by DAAS. Overall, feedback was positive. There was discussion surrounding a change in strategy for generating program income. There was no definitive conclusion and changes were not made to current strategies. Overall goals and objectives received comments regarding implementation; stakeholders approved goals and objectives for the current Mississippi State Plan.

### FFY 2017 PUBLIC HEARING SCHEDULE

DATE	FFY 2017 PUBL	_	
DATE	AGENCY	TIME	WHERE
July 13, 2017	Southwest MS AAA	11:30	SWPDD Senior Center, Liberty, MS
June 9, 2017	North Central AAA	10:00	Montgomery County Courthouse Winona, MS
August 29, 2017	North Delta AAA	1:00	Conference Room NDPDD Batesville, MS
July 12, 2017	South Delta AAA	9:00	Greenville Senior Center 142 N. Shelby Street Greenville, MS
June 28, 2017	Three Rivers AAA	10:00	Lee County Multi-Purpose Bldg. 5338 Cliff Gookin Blvd Tupelo, MS
July 18, 2017	Central MS AAA	10:00	MS Sports Museum, Lakeland Dr., Jackson, MS
July 27, 2017	Golden Triangle	2:00	GTPDD Board room 106 Miley Drive Starkville, MS
July 20, 2017	Northeast MS AAA	10:00	NEPDD Bd. Rm. 619 E. Parker Booneville, MS
July 20, 2017	East Central AAA	10:00	ECPDD Boardroom 280 Commercial Drive Newton, MS
July 19, 2017	Southern MS AAA	10:00	Lynn Cartilage Multi-Purpose Center Hattiesburg, MS

#### **Division of Aging and Adult Services**

The Mississippi Department of Human Services, Division of Aging and Adult Services (MDHS DAAS) is the state entity designated by the Office of the Governor to receive and administer federal funds appropriated as a result of the Older Americans Act of 1965, as amended 2016 (OAA).<sup>3</sup> DAAS administers fund to a statewide network of Area Agencies on Aging (AAAs), works with local service organizations, the private sector, and other state agencies to improve the lives of Mississippi's aging and vulnerable adults.

In accordance with OAA guidelines, DAAS carries out a wide range of functions related to the planning, developing, and implementation of programs, policy, and advocacy efforts across Mississippi. The division takes seriously its responsibility to federal guidelines and local stakeholders. DAAS and its provider partners are dedicated to providing services and supports to all older adults while paying special attention to those individuals and their caregivers who express the greatest social and economic needs.<sup>4</sup>

The basic responsibilities of DAAS include:

#### 1. Develop and administer the State Plan

The State Plan is a four year statewide plan submitted to the Assistant Secretary on Aging which develops a detailed outline of the state's planned efforts to meet requirements for receiving federal funds appropriated through the OAA. The State Plan is based on information gathered from consultations between DAAS, community stakeholders, and regional area plans submitted by AAAs to DAAS for approval. By leveraging the relationship with the AAAs and citizens of their planning service districts, DAAS assesses the needs of older persons, establishes statewide priorities, examines procedures for implementing the Plan, and assures consistency among the State and AAA objectives. The State Plan provides for proper and efficient methods of administering aging programs.

#### 2. Conduct public hearings on the State Plan

DAAS partners with AAAs to host public hearings on the proposed State and Areas Plans. Public hearings afford opportunities for comment to older persons, area agencies on aging, service recipients, the general public, officials of general purpose local government, and other interested parties. This process guarantees all interested parties an opportunity to communicate their views verbally or through written correspondence regarding the State Plan, and on matters of general policy arising in the development and administration of the State Plan, and its effect on service delivery at the community level. Public hearings are planned and conducted jointly with the ten AAA's annually. Hearings subject matter

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<sup>&</sup>lt;sup>3</sup> OAA Section 305(a)(1)

<sup>&</sup>lt;sup>4</sup> OAA Section 305(a)(2)(E) defines greatest social and economic needs as "low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas."

includes Title III services and VII programs for Elder Rights Protection as well as other programs funded through the AAAs. DAAS is committed to identifying innovative avenues for soliciting public comment regarding the direction of state and local aging programs.

#### 3. Serve as an advocate for older persons in the Mississippi

DAAS serves as the effective and visible advocate for the elderly by engaging in direct action; encouraging and supporting participation by older persons in activities which help them promote their own interests; and assuming a strong leadership role to guide, direct, and support other state advocacy efforts. Direct advocacy includes such activities as: representing the interests of older persons before legislative and other formal bodies within the State; drafting or reviewing proposed legislation upon request from the legislative body; and reviewing and commenting on State agency plans, budgets, and policy impacting older persons and long-term care systems. DAAS also guides, facilitates, and supports other elderly advocates within the state by providing technical assistance, training, and support to AAAs, organizations representing the elderly, and other coalition groups, associations, or individuals advocating for older persons.

#### 4. Divide the State into Planning and Service Areas

Mississippi is divided into ten Planning and Service Areas (PSAs). These PSAs correspond, geographically, with the state's ten economic development districts, known as Planning and Development Districts (PDDs). These service areas are defined in accordance with OAA requirements.<sup>5</sup>

#### 5. Designate and fund AAAs within PSAs

Upon definition of PSAs, AAAs for each region are designated and funded to develop comprehensive coordinated service delivery systems to meet the needs of older persons in the local communities. The ten AAAs are designated as a separate organizational unit within a multi-purpose agency (PDD).

#### 6. Coordinate strategic planning for systems and activities related to the OAA

DAAS develops strategic plans and policy to guide and direct AAAs, improve upon existing relationships and establish new linkages among federal, state, area, and community agencies and organizations to enhance the coordination of service delivery. Innovative solutions to service models are coordinated with service providers to maintain an evolving and effective approach to meeting community needs.

#### Additional responsibilities of DAAS include:

<sup>&</sup>lt;sup>5</sup> OAA Section 305(e)

Training - DAAS is responsible for identifying and prioritizing training needs of the State's Aging Network. DAAS plans and provides the necessary training directly or supports the training efforts of AAAs.

Resource Coordination - DAAS coordinates resources which can be directed toward services for older persons at the state and local levels. Resource coordination is often achieved through inter-agency agreements with other state departments and agencies.

Monitoring and Evaluation - DAAS' function for oversight of monitoring and evaluating AAAs to ensure program and fiscal accountability and adequate progress in implementing the actions set forth in the Area Plan is fulfilled through a working partnership with the Division of Program Integrity Bureau of Audit and Evaluation, Mississippi Department of Human Services.

Intrastate Funding Formula – In consultation with the AAAs, using the best available data, the DAAS developed an intrastate funding formula with a descriptive statement of its assumptions and goals. The formula includes a numerical statement of funding based on the economic, ethnic, and geographical data of the age 60 and older population by AAA. Economic need, social need, and geographic isolation, and the effect on the minority individuals, are considered. The formula is weighted 30% age sixty plus, 25% age sixty plus below poverty level, 30% sixty plus minority below poverty level, and 15% sixty plus rural. The most recent IFF agreed upon takes in to account the most recent population estimate data and follows a previously determined formula for weights. The IFF ensures adequate funding to providers for carrying out the services and supports outlined in the OAA. The IFF is attached as a part of the state plan.

Leadership - As the leader and focal point of the aging network, DAAS assumes a strong role in guiding and directing each of the entities which operate therein. In this way, DAAS can impact other programs which have a direct or indirect relationship with aging programs and enhance the coordination and pooling of resources. DAAS' strong leadership is necessary to promote an optimal service delivery system for older persons throughout the state.

#### **Area Agencies on Aging**

Area Agencies on Aging, mandated by the Older Americans Act, are designated by DAAS to plan, coordinate, and advocate for the development of comprehensive and coordinated service delivery systems for all elderly and provide funds for services. The ten AAAs across the state are private, non-profit organizations and serve as focal points offering a comprehensive array of services at the local level.

AAAs are required to have a full-time director and adequate staff to carry out its purposes; however, staffing patterns vary because of different funding sources available to individual AAAs including federal, state, county, city, or private sources. The OAA allows the State to use up to 10% of Title III funds remaining after deducting funds for State Admin for Area Plan administrative costs. The entire remaining Title III allotment may be used to determine the amount available for Area Plan administrative costs, but AAA administrative costs may not be taken from the Title III-D award.

AAAs must develop a comprehensive coordinated service delivery system to meet the needs of older persons and serve as advocates and focal points for older persons in the PSA. Only activities consistent with the AAA mission as prescribed in the OAA and in state policies are included in the development of the system.

#### **Area Plans**

AAAs receive funds from DAAS through submission and approval of a four year area plan. Area plans undergo annual updates or amendments, which identify and prioritize the needs of older persons and specify services provided to meet those needs. The area plans describe the development of a comprehensive coordinated service delivery system in the AAA. Based upon the local assessment of need, the annually updated area plans specify details of the amount of funds budgeted for each priority service during the fiscal year. Preference in service provision is directed to the elderly with the greatest economic or social need. Activities, objectives, and programs for implementation of Title III and Title VII are defined in the area plans.

The Area Plan has the following objectives:

Serve as a planning document that describes priority needs to set forth objectives and action steps to be undertaken by the AAA on behalf of older persons in the PSA;

Formulate a formal commitment to DAAS through setting objectives to be undertaken by the AAA;

Formalize a commitment to DAAS by describing the manner in which the AAA plans to utilize OAA funds under the various parts in accordance with their purpose and carry out its administrative functions; and

Formalize a commitment to DAAS to fulfill the AAAs role as planner and advocate on behalf of seniors.

The Area Plan reports demographic information of the PSA, including census and local population statistics on those persons age 60 and older, minority elderly, low-income elderly, low-income minority elderly, and rural geographic. Other important components of the Area Plan include: assessment and prioritization of older person's needs, identification of services to meet the needs, identification of gaps in service or factors impeding the effective delivery of service, identification of alternative solutions, activities, or services to fill unmet needs, bridge gaps and/or correct deficiencies in the service delivery system for older persons.

The Area Plan defines the programs, services, and activities to be undertaken during a prescribed time frame and the methods by which services will be provided. Consideration of the extent of particular needs in the economic and socially needy and minority population is addressed in the process of determining service provision (particularly to low-income minority). Services may include congregate meals, home-delivered meals, nutrition education, information assistance/referral and outreach, transportation, homemaker, adult day care, respite, ombudsman, legal services, and others. Coordination of these home and community-based services with designated community focal points for service delivery are also set forth in the Plan.

The Plan assures that the AAA spends an adequate portion of its OAA Title III-B social services allotment to provide access, in-home, and legal services, unless it documents to DAAS that services from other sources meet the needs of older persons in the PSA for that category of service. The area plan includes assurances relative to affirmative action plans, compliance with Civil Rights Act requirements, compliance with the Section 504 of the Rehabilitation Act of 1973, as amended, debarment policy, drug-free workplace policy, and other requirements. In addition, all services provided by the AAA or local service providers meet existing state and local licensing, health regulations, and safety requirements for the provision of service.

The area plan contains objectives for appropriate procedures for data collection and the compilation and transmittal of data to DAAS, including the National Aging Program Information System (NAPIS) and the National Ombudsman Reporting System (NORS) requirements.

The area plan activities are evaluated and considered by the public through the public hearing process each year. At the time of the public hearing, input is solicited from older persons, older persons who are service recipients, the general public, officials of local government, and other interested parties. The Plan is submitted to DAAS for approval prior to the receipt of OAA funds at the AAA level.

AAAs are required to designate, if feasible, focal points for comprehensive service delivery within each community. The AAAs must specify in the area plan specific communities in which focal points are designated and developed.

Formal sub grants are made to the AAAs to carry out the plan narrative. The sub grant budget must include proposed expenditures for administration, planning, program development, and

service provision under the plan.

#### **Advisory Councils**

Advisory Councils are voluntary groups of citizens who provide information, guidance, advice, and support to the AAA to plan, develop, coordinate and administer services to older persons. The Council helps the AAA carry out the intent and objectives of the OAA. The Council fulfills this obligation by working with the AAA staff and community leadership.

An Advisory Council is a direct means for older Mississippians to have their interests represented in local AAA activities. Advisory Council members participate in programs, communicate with other service recipients, and are representatives of community groups, senior organizations, and AAA staff. An effective working relationship between the AAAs and the Advisory Councils assists Council members to exercise their role and responsibility both to the AAA and to the community they represent.

Each AAA determines the size of the Council, the manner in which participants are chosen, the frequency of meetings (at least quarterly), structure, focus and potential influence on the AAA. The AAA Council assumes a variety of responsibilities, but all Councils must advise the AAA in the following areas:

Develop and implement the Area Plan;

Conduct public hearings;

Represent the interests of elders (advocacy); and,

Review and comment on all community policies, programs, and actions affecting elders.

The AAA Advisory Council must officially sanction the final Area Plan before it is submitted to DAAS for approval.

#### **Aging Service Providers**

Each AAA contracts with service providers to deliver home- and community-based services to older adults. Contracts with local service providers are reviewed by DAAS to assure that integrity and public purpose of services are maintained, that all sources and expenditures of funds are disclosed, and that services are enhanced. In some rural areas, provision of direct services by the AAA is necessary. The AAAs must provide justification to DAAS that direct provision is necessary to ensure an adequate supply of such service and/or for the economy of service, or that the service is directly related to the AAAs statutory/administrative function. No services are provided directly by the AAA without an approved waiver from DAAS.

Local service providers have direct "one-on-one" contact with older Mississippians. Service providers translate dollars into tangible services for the elderly. Service providers are technically defined in federal regulations as an entity that is awarded a contract from an AAA to provide services under the area plan. Mississippi's service providers are primarily community action

agencies or programs and organizations with a proven record of providing services to older persons.

Services provided by local provider agencies in the state include: home-delivered meals, congregate meals, nutrition education, homemaker services, outreach, adult day care, friendly visiting, shopping assistance, transportation, telephone reassurance, legal services, information assistance/referral, and multi-purpose senior center activities (among other services). Supporting and complementing the AAAs' efforts, service providers deliver quality, efficient, effective, and accessible services to senior citizens. Partnering with the AAAs and service providers are the private and public long-term care providers, community organizations, and medical entities which are concerned and involved with the delivery and quality of care for older Mississippians.

As part of the contract for services, AAAs must assure that local service providers give participants an opportunity to contribute to the cost of the services; however, services are not denied if the person will not, or cannot, contribute. Contributions are used to expand services provided at the community level. Confidentiality is assured to protect the privacy of each older person who contributes.

The AAAs must assure that all contracts that include payment of any part of a cost, including administrative, incurred to carry out a commercial relationship or contract will be paid only if carried out to implement Title III. Preference in receiving service will not be given to any individual as a result of a contract or commercial relationship.

The AAAs monitor and evaluate local service providers for their efficiency and effectiveness in delivering services. Written policies and procedures based on OAA requirements and implementation regulations reflect the procedural requirements specified by DAAS. The AAAs provide training and technical assistance within the PSAs.

#### **Goals and Objectives**

To support the mission and vision of the Division of Aging and Adult Services, the Division, along with key stakeholders, identified five main goals to guide state activities during implementation of the FFY 2018-2022 State Plan.

#### Administration on Aging's Strategic Plan Goals

**Goal 1:** Empower older adults and their families to make informed decisions about Longterm Services and Support (LTSS).

**Goal 2**: Increase output and expand outreach of services for insurance counseling, state-wide.

Goal 3: Enable seniors to remain in their homes with high quality of life for as long as possible through the provision of home and community based services, including supports for family caregivers.

Goal 4: Ensure the rights of older people and prevent their abuse, neglect and exploitation.

**Goal 5**: Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, educating families and communities of those rights and reducing incidences of abuse, neglect, and exploitation of long-term care residents.

Goal 1: Empower older adults and their families to make informed decisions about Long-term Services and Support (LTSS).

Name of Service or Program: Mississippi Access to Care (MAC) Centers

Objective #1.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish MAC Centers as state-wide resource database.	<ul> <li>Establish a baseline for the number of calls related to GEN+, Respite, and LTSS.</li> <li>Educate community partners and stakeholders about the benefits of the MAC Centers.</li> </ul>	<ul> <li>GEN+ begins Jun 2017; baseline will be captured through LTSS and create picture of services and support to outside agencies.</li> <li>Y2 create comprehensive data spreadsheet that show all calls related to GEN+, Respite, and other LTSS</li> <li>Y2 provide statewide access to a comprehensive resource database and walk in access and referral through community partners.</li> <li>Y3 and Y4 use the comprehensive data to create measurements for quality of services by our callers (use evaluation instruments and surveys focused on topic such as consumer satisfaction).</li> <li>Collaborate with the Division of Medicaid to successfully modify their state plan to allow for administrative claiming for MAC Center.</li> </ul>

### Sustainability

- Collaborate with the Division of Medicaid to modify their state plan to allow for administrative claiming.
- Collect Medicaid data to show the effectiveness of the MAC Centers to increase HCBS over institutional care.

# Goal 2: Increase output and expand outreach of services for insurance counseling, statewide.

Name of Service or Program: State Health Insurance Assistance Program

Objective #2.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish a successful Volunteer Recruitment Program	<ul> <li>Create and distribute a         SHIP Volunteer Risk         and Program         Management Policy         Manual (Y1).</li> <li>Educate providers on         requirements and needs         for Volunteer         Recruitment Program         (Y1).</li> </ul>	<ul> <li>Recruit 2 Certified Volunteers per District, per Year (Y1,Y2,Y3,Y4).</li> <li>Recruit 1 Volunteer Host Organization per Year, after initial year of establishing Volunteer Recruitment Program (Y2, Y3, Y4).</li> </ul>

Objective #2.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Implement training and education standards for SHIP counselors and volunteers.	<ul> <li>Conduct on-going training with SHIP Counselors and volunteers in regards to proper data entry, performance measurements, and individual goals</li> <li>Actively monitor district performance throughout the year</li> </ul>	Establish a baseline for service output (Y1) and expand outreach for services by 8% over the following 3 years of operation (Y2, Y3, Y4)

Name of Service or Program: Medicare Improvements for Patients and Providers Act (MIPPA)

Objective #2.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Increase informative Preventative Health Outreach.	Establish, at minimum, an annual day of outreach with the community with the	<ul> <li>Establish a baseline for service output (Y1) and expand outreach for services by 8% over the following 3 years of operation (Y2, Y3, Y4).</li> <li>Utilize Volunteer Recruitment Program to</li> </ul>

Native American community.  • Create up-to-date Preventative Health Outreach materials.	generate and establish a relationship with Mississippi Band of Choctaw Indians  Create one annual day of outreach to the Native American community.
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Name of Service or Program: Pipeline Goals

Objective #2.4	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish a sustainable Veteran's Services program to provide support and/or activities targeted to Mississippi Veterans	Seek grant and/or partnership opportunities to create, support, and sustain program	Create Veteran's Service Program to be housed and maintained at DAAS

Objective #2.5	Action Steps	Annual Performance Measure
SFY 2019-2022		
Support statewide enrollment for Low Income Subsidy/Extra Help, Medicare Savings Program, Medicaid, Supplemental Nutrition Assistance Program, and Low-Income Home Energy Assistance Program	Create a partnership to house Benefits Enrollment Center at a Non-Profit Entity.	Establish Benefits Enrollment Center, performance measurements, and sustainability goals through National Council on Aging grant.

Objective #2.6	Action Steps	Annual Performance Measure
SFY 2019-2022		
Expand the state nutrition program for Home Delivered Meals (HDM).	<ul> <li>Establishing a relationship with Meals on Wheels America.</li> <li>Seek creative funding opportunities to support HDM.</li> </ul>	<ul> <li>Establish a membership</li> <li>Increase program income by 15%</li> <li>Increase private pay meal program Establish a suggested meal price of a \$0.25 cost share</li> </ul>
	Market for increase program income	

Goal 3: Enable seniors to remain in their homes with high quality of life for as long as possible through the provision of home and community based services, including supports for family caregivers.

Name of Service or Program: Home and Community Based Services

Objective #3.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Support independent living	<ul> <li>Expand senior transportation services</li> <li>Expand available homemaker services</li> <li>Enable more participation in Senior Center Activities</li> <li>Usage of Evidence-Based programs</li> </ul>	<ul> <li>Decrease waiting list by 15% through fund raising and private pay options.</li> <li>Increase client participation for Senior Center activities state-wide.</li> <li>Provide ongoing training and implementation assistance for those leading evidence-based programs.</li> </ul>

Goal 4: Ensure the rights of older people and prevent their abuse, neglect and exploitation.

Name of Service or Program: Adult Protective Services

Objective #4.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Reduce costs to DHS	Contract with PDDs	Privatization of APS

Objective #4.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Strengthen partnerships with the Law Enforcement Community	Develop a curriculum	Conduct bi-annual training for law enforcement personnel

Objective #4.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Educate the public on the role of APS	• Provide awareness for the public	• Participate in senior days, health fairs, attend senior community center activities.

Goal 5: Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, educating families and communities of those rights and reducing incidences of abuse, neglect, and exploitation of long-term care residents.

Name of Service or Program: Long-Term Care Ombudsman (LTCO)

Objective #5.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Provide adequate coverage and access to ombudsman services.	<ul> <li>Each district shall provide monthly visits to the facilities in their service area.</li> <li>Conduct 20 community outreach events to educate on elder abuse and the LTCOP.</li> </ul>	<ul> <li>Promote the LTCO as trusted sources for residents to confide in.</li> <li>Increase the number of persons receiving education about elder abuse and fraud prevention.</li> </ul>

Objective #5.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Expand the Mississippi Long- Term Care Ombudsman program.	<ul> <li>Increase number of in-service training to facility staff.</li> <li>Each AAA shall recruit no less than one volunteer.</li> </ul>	Recruit and train volunteer ombudsman statewide.

Objective #5.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Ensure effective program and fiscal management.	Create training     manual     implementing     quality assurance     standards/program     components.	Develop policy and procedures manual for the Mississippi Long-Term Care Ombudsman Program.

#### **OAA Core Programs**

#### **Home and Community Based Services**

Home and community-based programs help individuals continue to function in their homes and communities while maintaining their dignity and self-worth. These programs allow seniors to avoid premature institutionalization while promoting healthy and sustainably independent lifestyles. Through funding provisions under Title III of the Older Americans Act, the state unit on aging manages several home and community based programs. Services provided through these programs are implemented by the ten Area Agencies on Aging across the state.

Information and Referral/Assistance - the entry point into the aging service delivery system. Through this service, seniors and their caregivers can obtain information to make informed decisions regarding long-term services and supports. This service also provides individuals with additional assistance in locating and identifying services available to them. Follow-up mechanisms are in place to record outcomes of assistance rendered.

*Outreach Coordinators* - seek out seniors to educate and connect the individual with available services. This is an essential tool for linking individuals in need with available programs and services which they may not be previously aware of.

Case Management – services which identify the needs of older adults through a comprehensive assessment. This tool allows for the development of a care plan by the individuals family with guidance from the case manager.

Homemaker Services - seniors who wish to remain in their homes but require some aid with daily activities can solicit assistance through these services. Homemakers assist with activities such as personal hygiene, light housekeeping, or other chores.

*Respite* - services which may be provided to the caregiver in situations where seniors are unable to care for themselves and are being looked after by a family member. This service provides caregivers with a break from their responsibilities. The length of time services are provided are based on the individual needs of the caregiver.

Family Caregiver Support Program – support services provided to caregivers. This program offers various support services to the caregivers through information and education, assistance with gaining access to supportive services, and counseling.

*Transportation Services* - locally organized efforts which help older adults get to medical appointments, complete errands, and participate in recreational activities. Individuals may contact their local AAA to receive assistance in obtaining services.

Senior Nutrition Services

Nutrition services offered with support of Title III funding through the Older Americans Act

ensures that nutritionally complete meals are available to seniors through congregate meal settings or the provision of home delivered meals.

Congregate Meal Program – nutrition services provided at local congregate meal sites located within area senior centers. Senior centers provide a nutritionally sound meal, fellowship with other older members of the community, and engaging activities. These sites promote health and active interaction within the local aging communities.

Home Delivered Meals Program - delivers meals to homebound seniors who are unable to prepare food for themselves and who are at risk for early institutionalization. Recipients of this program span all eighty-two counties of Mississippi. Meals are furnished five days a week.

#### **Adult Protective Services**

Adult Protective Services (APS) Unit within the Division of Aging and Adult Services was created through legislation passed in 2006. APS investigates reports of suspected abuse, neglect and exploitation of vulnerable adults. Guided by the Mississippi Vulnerable Persons Act, APS provides for the protection of at-risk vulnerable persons ages 18 and older residing in private home settings through direct delivery or referral to resources within the community.

The division operates a 24/7 call center to receive reports of suspected abuse, neglect and exploitation. In-take reports are catalogued for review and investigation by APS social workers. APS social workers will determine whether the report was substantiated and appropriate action is taken at that time. The unit devotes time to educating the public and lawmakers on the rights of vulnerable adults and the responsibilities of mandatory reporters.

#### Long Term Care Ombudsman Program

The Long Term Care Ombudsman Program (LTCOP) is authorized by the federal Older Americans Act (42 U.S.C. §§ 3058g) and Mississippi law (§§ 43-7-51 to 43-7-79). The State Long Term Care Ombudsman Program seeks resolution to problems experienced by residents of long-term care facilities and advocates for their rights with the goal of enhancing their quality of life. Ombudsman services are provided by DAAS through contracts with AAAs which employs LTCOP staff ombudsman and utilizes volunteers in districts across the state.

#### **Legal Assistance and Advocacy**

Legal Assistance and Advocacy services protect and assist the elderly to secure their rights and benefits, and promote a higher quality of life. Services include:

- Referrals for legal assistance for older persons who need legal advice, a consultation and/or representation.
- Elder abuse prevention activities and public information programs that focus on issues to help prevent abuse, fraud and exploitation.

#### **Discretionary Programs**

#### **Child and Adult Care Food Program (CACFP)**

CACFP is funded by the United States Department of Agriculture (USDA) and directed by the Mississippi Department of Education (MDE). DAAS administers CACFP funding for nine Adult Day Care Centers (ADCs) who participate through their respective regional AAAs. Participation in the program is for public and non-profit ADCs who serve adults aged 60 or older and non-residential adults who are functionally impaired. Participant reimbursement is income-based.

#### **Access for Seniors**

Mississippi Access to Care (MAC) Centers are identifiable, accessible, and welcoming places located around the state where individuals can receive information and assistance (I&A). MAC Centers provide a central source of reliable, objective, and unbiased information about a broad range of programs and services: Information and Referral, Gen+ Referrals, Person-Centered Counseling and Screening. Individuals may visit a MAC Center, call a MAC Center or have a friendly MAC Specialist conduct an in-home visit or in an convenient location within the individual's community. MAC Centers play a major role in the gen+ process by collaborating with field navigators to provide information and referral on available resources to the individual or family seeking help. MAC Centers also help individuals understand and evaluate the various options available to them regardless of income or eligibility for publicly funded long-term care.

These centers empower older adults and adults with disabilities to make informed choices, streamline access to long-term care services and supports, and are part of a larger "No Wrong Door" (NWD) System. Individuals can reach the MAC Centers in-person, online, or by calling a toll-free hotline.

MAC Centers provide accessible services through the following avenues of support:

- A toll-free number to reach qualified staff who can provide information and referrals;
- Specialists who can provide face-to-face, unbiased, person-centered counseling;
- A comprehensive resource directory available online;
- An online service and support questionnaire to help identify long-term care services and supports available across Mississippi counties;
- A partnership between agencies to assist individuals and provide follow-up to streamline access to available services.

#### **Medicare Counseling**

The State Health Insurance Assistance Program (SHIP) provides information, counseling and assistance to consumers and beneficiaries about Medicare as changes to the program develop. SHIP counselors assist Medicare beneficiaries during open and special enrollment periods. The program provides assistance with appeals, disenrollment, and understanding their rights, responsibilities, and coverages with their healthcare policies.

#### **Medicare Improvements for Patients and Providers Act (MIPPA)**

The Medicare Improvements for Patients and Providers Act (MIPPA) of 2008 is a multi-faceted piece of legislation related to Medicare. One important provision of MIPPA was the allocation of federal funding (through Section 119) for State Health Insurance Assistance Programs (SHIP), Area Agencies on Aging (AAA), and Aging and Disability Resource Centers (ADRC) to help low-income Medicare beneficiaries apply for programs that make Medicare affordable.

MIPPA grantees specifically help low income seniors and persons with disabilities to apply for programs that help pay for their Medicare costs. The Medicare Par D Extra Help/Low Income Subsidy (LIS/Extra Help) helps pay the Medicare Part D premium and reduces costs of prescriptions at the pharmacy. The Medicare Savings Programs (MSP) helps beneficiaries pay for Medicare Part B.

#### **Senior Companion Program**

Jackson County Senior Companion Program provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 and older, particularly those with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of the volunteers. Program funds are used to support Senior Companions in providing supportive, individualized services to help older adults with special needs maintain their dignity and independence.

#### **Quality Management Systems**

The Division of Aging and Adult Services is committed to collecting and reporting quality data and information regarding the services and supports provided by its partner agencies, as funded by Title III and Title VII of the OAA. A steadily increasing aging and disabled adult population necessitates a focused effort to provide quality service, accurate data management, and attention to the integrity of the reporting process.

Complex and detailed reporting requirements require an integrated and comprehensive information system which will allow for efficient planning each year to ensure cost-effective service provisions across the State. State and Federal mandates require compliance with reporting requirements for National Aging Program Information Systems (NAPIS) and other aging and adult services program regulations for every state unit on aging. DAAS has procured a contract with Harmony for Aging.

Harmony is the most widely used data collection system in the United States for federal NAPIS and National Ombudsman Reporting System (NORS) compliance. Mississippi Adult Protective Services also uses Harmony to perform call center in-take operations, web-based direct consumer reporting, and data collection. The Division utilizes Harmony information systems to collect, track, and aggregate data to inform decisions regarding OAA Title III core programs, Elder Justice initiatives, and identify areas of concern or need within the State's network of service providers.

The Division utilizes comparative data collected through Harmony and other program specific information systems (as mandated by project funders for discretionary projects) to examine performance and identify opportunities for improvement and areas of need. DAAS quality assurance activities include annul review of performance measures, program integrity reviews of contractors and sub-grantees for fiscal and reporting compliance, and annual client satisfaction surveys administered to area public hearing attendees.

To further improve the State's delivery of quality services and supports, the Division will develop and distribute a statewide quality assurance survey and needs assessment. Uniformed surveying of the ten service provision areas will allow for a more comprehensive assessment of needs, both regionally and statewide. Aggregated assessment responses will contribute to developing informed, person-centered solutions to the needs of the State's aging and disabled population while allowing for the dissemination of significant and objective educational information to state and federal legislatures.

#### FFY 2018-2022 Mississippi State Plan Attachment A

# STATE PLAN ASSURANCES AND REQUIRED ACTIVITIES Older Americans Act, As Amended in 2016

By signing this document, the authorized official commits the State Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2016.

#### **ASSURANCES**

#### Sec. 305, ORGANIZATION

- (a) In order for a State to be eligible to participate in programs of grants to States from allotments under this title--
- (2) The State agency shall—(A) except as provided in subsection (b)(5), designate for each such area after consideration of the views offered by the unit or units of general purpose local government in such area, a public or private nonprofit agency or organization as the area agency on aging for such area;
- (B) provide assurances, satisfactory to the Assistant Secretary, that the State agency will take into account, in connection with matters of general policy arising in the development and administration of the State plan for any fiscal year, the views of recipients of supportive services or nutrition services, or individuals using multipurpose senior centers provided under such plan;
- (E) provide assurance that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas), and include proposed methods of carrying out the preference in the State plan;
- (F) provide assurances that the State agency will require use of outreach efforts described in section 307(a)(16); and
- (G)(ii) provide an assurance that the State agency will undertake specific program development, advocacy, and outreach efforts focused on the needs of low-income minority older individuals:
- (c) An area agency on aging designated under subsection (a) shall be--...
- (5) in the case of a State specified in subsection (b) (5), the State agency; and shall provide assurance, determined adequate by the State agency, that the area agency on aging will have the

ability to develop an area plan and to carry out, directly or through contractual or other arrangements, a program in accordance with the plan within the planning and service area. In designating an area agency on aging within the planning and service area or within any unit of general purpose local government designated as a planning and service area the State shall give preference to an established office on aging, unless the State agency finds that no such office within the planning and service area will have the capacity to carry out the area plan.

Note: STATES MUST ENSURE THAT THE FOLLOWING ASSURANCES (SECTION 306) WILL BE MET BY ITS DESIGNATED AREA AGENCIES ON AGENCIES, OR BY THE STATE IN THE CASE OF SINGLE PLANNING AND SERVICE AREA STATES.

#### Sec. 306(a), AREA PLANS

- (a) Each area agency on aging...Each such plan shall--
- (2) provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services-
- (A) services associated with access to services (transportation, health services (including mental and behavioral health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible) and case management services);
- (B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and
- (C) legal assistance; and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded;
- (4)(A)(i)(I) provide assurances that the area agency on aging will—
- (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement;
- (bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and
- (II) include proposed methods to achieve the objectives described in items (aa) and (bb) of sub-clause (I);
- (ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—
- (I) specify how the provider intends to satisfy the service needs of low-income minority

- individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;
- (II) to the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and
- (III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and
- (iii) with respect to the fiscal year preceding the fiscal year for which such plan is prepared --
- (I) identify the number of low-income minority older individuals in the planning and service area;
- (II) describe the methods used to satisfy the service needs of such minority older individuals; and
- (III) provide information on the extent to which the area agency on aging met the objectives described in clause (i).
- (B) provide assurances that the area agency on aging will use outreach efforts that will—
- (i) identify individuals eligible for assistance under this Act, with special emphasis on--
- (I) older individuals residing in rural areas;
- (II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
- (III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
- (IV) older individuals with severe disabilities;
- (V) older individuals with limited English proficiency;
- (VI) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and
- (VII) older individuals at risk for institutional placement; and
- (ii) inform the older individuals referred to in sub-clauses (I) through (VII) of clause (i), and the caretakers of such individuals, of the availability of such assistance; and
- (C) contain an assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.
- (5) provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities;
- (9) provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying

out such a program under this title;

- (11) provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
- (B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and
- (C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans;
- (13) provide assurances that the area agency on aging will—
- (A) maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships;
- (B) disclose to the Assistant Secretary and the State agency--
- (i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and
- (ii) the nature of such contract or such relationship;
- (C) demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such contract or such relationship;
- (D) demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such contract or such relationship;
- (E) on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals;
- (14) provide assurances that preference in receiving services under this title will not be given by the area agency on aging to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title;
- (15) provide assurances that funds received under this title will be used--
  - (A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and

(B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

#### Sec. 307, STATE PLANS

- (a) ... Each such plan shall comply with all of the following requirements:...
- (3) The plan shall--
  - (B) with respect to services for older individuals residing in rural areas—
    (i) provide assurances that the State agency will spend for each fiscal year, not less than the amount expended for such services for fiscal year 2000...
- (7)(A) The plan shall provide satisfactory assurance that such fiscal control and fund accounting procedures will be adopted as may be necessary to assure proper disbursement of, and accounting for, Federal funds paid under this title to the State, including any such funds paid to the recipients of a grant or contract.
- (B) The plan shall provide assurances that--
- (i) no individual (appointed or otherwise) involved in the designation of the State agency or an area agency on aging, or in the designation of the head of any subdivision of the State agency or of an area agency on aging, is subject to a conflict of interest prohibited under this Act;
- (ii) no officer, employee, or other representative of the State agency or an area agency on aging is subject to a conflict of interest prohibited under this Act; and
- (iii) mechanisms are in place to identify and remove conflicts of interest prohibited under this Act.
- (9) The plan shall provide assurances that the State agency will carry out, through the Office of the State Long-Term Care Ombudsman, a State Long-Term Care Ombudsman program in accordance with section 712 and this title, and will expend for such purpose an amount that is not less than an amount expended by the State agency with funds received under this title for fiscal year 2000, and an amount that is not less than the amount expended by the State agency with funds received under title VII for fiscal year 2000.
- (10) The plan shall provide assurance that the special needs of older individuals residing in rural areas will be taken into consideration and shall describe how those needs have been met and describe how funds have been allocated to meet those needs.
- (11) The plan shall provide that with respect to legal assistance --
- (A) the plan contains assurances that area agencies on aging will
- (i) enter into contracts with providers of legal assistance which can demonstrate the experience or capacity to deliver legal assistance;
- (ii) include in any such contract provisions to assure that any recipient of funds under division
- (i) will be subject to specific restrictions and regulations promulgated under the Legal Services Corporation Act (other than restrictions and regulations governing eligibility for legal assistance under such Act and governing membership of local governing boards) as determined

appropriate by the Assistant Secretary; and

- (iii) attempt to involve the private bar in legal assistance activities authorized under this title, including groups within the private bar furnishing services to older individuals on a pro bono and reduced fee basis.
- (B) the plan contains assurances that no legal assistance will be furnished unless the grantee administers a program designed to provide legal assistance to older individuals with social or economic need and has agreed, if the grantee is not a Legal Services Corporation project grantee, to coordinate its services with existing Legal Services Corporation projects in the planning and service area in order to concentrate the use of funds provided under this title on individuals with the greatest such need; and the area agency on aging makes a finding, after assessment, pursuant to standards for service promulgated by the Assistant Secretary, that any grantee selected is the entity best able to provide the particular services.
- (D) the plan contains assurances, to the extent practicable, that legal assistance furnished under the plan will be in addition to any legal assistance for older individuals being furnished with funds from sources other than this Act and that reasonable efforts will be made to maintain existing levels of legal assistance for older individuals; and
- (E) the plan contains assurances that area agencies on aging will give priority to legal assistance related to income, health care, long-term care, nutrition, housing, utilities, protective services, defense of guardianship, abuse, neglect, and age discrimination.
- (12) The plan shall provide, whenever the State desires to provide for a fiscal year for services for the prevention of abuse of older individuals --
- (A) the plan contains assurances that any area agency on aging carrying out such services will conduct a program consistent with relevant State law and coordinated with existing State adult protective service activities for--
- (i) public education to identify and prevent abuse of older individuals;
- (ii) receipt of reports of abuse of older individuals;
- (iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance where appropriate and consented to by the parties to be referred; and
- (iv) referral of complaints to law enforcement or public protective service agencies where appropriate;...
- (13) The plan shall provide assurances that each State will assign personnel (one of whom shall be known as a legal assistance developer) to provide State leadership in developing legal assistance programs for older individuals throughout the State...
- (15) The plan shall provide assurances that, if a substantial number of the older individuals residing in any planning and service area in the State are of limited English-speaking ability, then the State will require the area agency on aging for each such planning and service area—
  (A) to utilize in the delivery of outreach services under section 306(a)(2)(A), the services of

workers who are fluent in the language spoken by a predominant number of such older individuals who are of limited English-speaking ability; and

- (B) to designate an individual employed by the area agency on aging, or available to such area agency on aging on a full-time basis, whose responsibilities will include--
- (i) taking such action as may be appropriate to assure that counseling assistance is made available to such older individuals who are of limited English-speaking ability in order to assist such older individuals in participating in programs and receiving assistance under this Act; and (ii) providing guidance to individuals engaged in the delivery of supportive services under the area plan involved to enable such individuals to be aware of cultural sensitivities and to take
- (16) The plan shall provide assurances that the State agency will require outreach efforts that will—
- (A) identify individuals eligible for assistance under this Act, with special emphasis on—
  (i) older individuals residing in rural areas;
- (ii) older individuals with greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- (iii) older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
- (iv) older individuals with severe disabilities;
- (v) older individuals with limited English-speaking ability; and

into account effectively linguistic and cultural differences.

- (vi) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and
- (B) inform the older individuals referred to in clauses (i) through (vi) of subparagraph (A), and the caretakers of such individuals, of the availability of such assistance.
- (17) The plan shall provide, with respect to the needs of older individuals with severe disabilities, assurances that the State will coordinate planning, identification, assessment of needs, and service for older individuals with disabilities with particular attention to individuals with severe disabilities with the State agencies with primary responsibility for individuals with disabilities, including severe disabilities, to enhance services and develop collaborative programs, where appropriate, to meet the needs of older individuals with disabilities.
- (18) The plan shall provide assurances that area agencies on aging will conduct efforts to facilitate the coordination of community-based, long-term care services, pursuant to section 306(a)(7), for older individuals who--
- (A) reside at home and are at risk of institutionalization because of limitations on their ability to function independently;
- (B) are patients in hospitals and are at risk of prolonged institutionalization; or
- (C) are patients in long-term care facilities, but who can return to their homes if community-based services are provided to them.
- (19) The plan shall include the assurances and description required by section 705(a).

- (20) The plan shall provide assurances that special efforts will be made to provide technical assistance to minority providers of services.
- (21) The plan shall--
- (A) provide an assurance that the State agency will coordinate programs under this title and programs under title VI, if applicable; and
- (B) provide an assurance that the State agency will pursue activities to increase access by older individuals who are Native Americans to all aging programs and benefits provided by the agency, including programs and benefits provided under this title, if applicable, and specify the ways in which the State agency intends to implement the activities.
- (23) The plan shall provide assurances that demonstrable efforts will be made-
- (A) to coordinate services provided under this Act with other State services that benefit older individuals; and
- (B) to provide multigenerational activities, such as opportunities for older individuals to serve as mentors or advisers in child care, youth day care, educational assistance, at-risk youth intervention, juvenile delinquency treatment, and family support programs.
- (24) The plan shall provide assurances that the State will coordinate public services within the State to assist older individuals to obtain transportation services associated with access to services provided under this title, to services under title VI, to comprehensive counseling services, and to legal assistance.
- (25) The plan shall include assurances that the State has in effect a mechanism to provide for quality in the provision of in-home services under this title.
- (26) The plan shall provide assurances that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the State agency or an area agency on aging to carry out a contract or commercial relationship that is not carried out to implement this title.
- (27) The plan shall provide assurances that area agencies on aging will provide, to the extent feasible, for the furnishing of services under this Act, consistent with self-directed care.

## Sec. 308, PLANNING, COORDINATION, EVALUATION, AND ADMINISTRATION OF STATE PLANS

(b)(3)(E) No application by a State under subparagraph (A) shall be approved unless it contains assurances that no amounts received by the State under this paragraph will be used to hire any individual to fill a job opening created by the action of the State in laying off or terminating the employment of any regular employee not supported under this Act in anticipation of filling the vacancy so created by hiring an employee to be supported through use of amounts received under this paragraph.

## Sec. 705, ADDITIONAL STATE PLAN REQUIREMENTS (as numbered in statute)

- (a) ELIGIBILITY.—In order to be eligible to receive an allotment under this subtitle, a State shall include in the state plan submitted under section 307--
- (1) an assurance that the State, in carrying out any chapter of this subtitle for which the State receives funding under this subtitle, will establish programs in accordance with the requirements of the chapter and this chapter;
- (2) an assurance that the State will hold public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons and entities regarding programs carried out under this subtitle;
- (3) an assurance that the State, in consultation with area agencies on aging, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights;
- (4) an assurance that the State will use funds made available under this subtitle for a chapter in addition to, and will not supplant, any funds that are expended under any Federal or State law in existence on the day before the date of the enactment of this subtitle, to carry out each of the vulnerable elder rights protection activities described in the chapter;
- (5) an assurance that the State will place no restrictions, other than the requirements referred to in clauses (i) through (iv) of section 712(a)(5)(C), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5).
- (6) an assurance that, with respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3—
- (A) in carrying out such programs the State agency will conduct a program of services consistent with relevant State law and coordinated with existing State adult protective service activities for--
- (i) public education to identify and prevent elder abuse;
- (ii) receipt of reports of elder abuse;
- (iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance if appropriate and if the individuals to be referred consent; and
- (iv) referral of complaints to law enforcement or public protective service agencies if appropriate;
- (B) the State will not permit involuntary or coerced participation in the program of services described in subparagraph (A) by alleged victims, abusers, or their households; and
- (C) all information gathered in the course of receiving reports and making referrals shall remain confidential except--

- (i) if all parties to such complaint consent in writing to the release of such information;
- (ii) if the release of such information is to a law enforcement agency, public protective service agency, licensing or certification agency, ombudsman program, or protection or advocacy system; or
- (iii) upon court order...

## State Plan Guidance Attachment A (Continued)

## **REQUIRED ACTIVITIES**

#### Sec. 305 ORGANIZATION

- (a) In order for a State to be eligible to participate in programs of grants to States from allotments under this title—. . .
- (2) the State agency shall—
- (G)(i) set specific objectives, in consultation with area agencies on aging, for each planning and service area for providing services funded under this title to low-income minority older individuals and older individuals residing in rural areas;
- (ii) provide an assurance that the State agency will undertake specific program development, advocacy, and outreach efforts focused on the needs of low-income minority older individuals; and
- (iii) provide a description of the efforts described in clause (ii) that will be undertaken by the State agency; . . .

#### Sec. 306 – AREA PLANS

- (a) . . . Each such plan shall— (6) provide that the area agency on aging will—
- (F) in coordination with the State agency and with the State agency responsible for mental and behavioral health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and nonprofit private organizations;
- (6)(H) in coordination with the State agency and with the State agency responsible for elder abuse prevention services, increase public awareness of elder abuse, neglect, and exploitation, and remove barriers to education, prevention, investigation, and treatment of elder abuse, neglect, and exploitation, as appropriate;

## Sec. 307(a) STATE PLANS

- (1) The plan shall—
  - (A) require each area agency on aging designated under section 305(a)(2)(A) to develop and submit to the State agency for approval, in accordance with a uniform format developed by the State agency, an area plan meeting the requirements of section 306; and (B) be based on such area plans.

Note: THIS SUBSECTION OF STATUTE DOES <u>NOT</u> REQUIRE THAT AREA PLANS BE DEVELOPED PRIOR TO STATE PLANS AND/OR THAT STATE PLANS DEVELOP AS A

#### COMPILATION OF AREA PLANS.

- (2) The plan shall provide that the State agency will --
- (A) evaluate, using uniform procedures described in section 202(a)(26), the need for supportive services (including legal assistance pursuant to 307(a)(11), information and assistance, and transportation services), nutrition services, and multipurpose senior centers within the State;
- (B) develop a standardized process to determine the extent to which public or private programs and resources (including volunteers and programs and services of voluntary organizations) that have the capacity and actually meet such need; ...
- (4) The plan shall provide that the State agency will conduct periodic evaluations of, and public hearings on, activities and projects carried out in the State under this title and title VII, including evaluations of the effectiveness of services provided to individuals with greatest economic need, greatest social need, or disabilities (with particular attention to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas).

Note: "PERIODIC" (DEFINED IN 45CFR PART 1321.3) MEANS, AT A MINIMUM, ONCE EACH FISCAL YEAR.

- (5) The plan shall provide that the State agency will:
- (A) afford an opportunity for a hearing upon request, in accordance with published procedures, to any area agency on aging submitting a plan under this title, to any provider of (or applicant to provide) services;
- (B) issue guidelines applicable to grievance procedures required by section 306(a)(10); and
- (C) afford an opportunity for a public hearing, upon request, by an area agency on aging, by a provider of (or applicant to provide) services, or by any recipient of services under this title regarding any waiver request, including those under Section 316.
- (6) The plan shall provide that the State agency will make such reports, in such form, and containing such information, as the Assistant Secretary may require, and comply with such requirements as the Assistant Secretary may impose to insure the correctness of such reports.
- (8)(A) The plan shall provide that no supportive services, nutrition services, or in-home services will be directly provided by the State agency or an area agency on aging in the State, unless, in the judgment of the State agency--
- (i) provision of such services by the State agency or the area agency on aging is necessary to assure an adequate supply of such services;
- (ii) such services are directly related to such State agency's or area agency on aging's administrative functions; or
- (iii) such services can be provided more economically, and with comparable quality, by such State agency or area agency on aging.
- (12) The plan shall provide, whenever the State desires to provide for a fiscal year for services

for the prevention of abuse of older individuals—

- (B) the State will not permit involuntary or coerced participation in the program of services described in this paragraph by alleged victims, abusers, or their households; and (C) all information gathered in the course of receiving reports and making referrals shall remain confidential unless all parties to the complaint consent in writing to the release of such information, except that such information may be released to a law enforcement or public protective service agency.
- (22) If case management services are offered to provide access to supportive services, the plan shall provide that the State agency shall ensure compliance with the requirements specified in section 306(a)(8).

Docusigned by:  Specha Journes		
69BA29F6A4074D1	9/20/2018	
John Davis, Executive Director	Date	
Mississippi Department of Human Services		

## FFY 2018-2022 Mississippi State Plan Attachment B INFORMATION REQUIREMENTS

States must provide all applicable information following each OAA citation listed below. The completed attachment must be included with your State Plan submission.

## Section 305(a)(2)(E)

Describe the mechanism(s) for assuring that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need, (with particular attention to low-income older individuals, including low income minority older individuals, older individuals with English proficiency, and older individuals residing in rural areas) and include proposed methods of carrying out the preference in the State plan.

**Response:** DAAS will provide assurance that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need, (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) and include proposed methods and carry out the preference to ensure every Mississippians is served. The IFF, emphasis is placed on the low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas.

### **Section 306(a)(17)**

Describe the mechanism for assuring that each Area Plan will include information detailing how the Area Agency will coordinate activities and develop long-range emergency preparedness plans with local and State emergency response agencies, relief organizations, local and State governments and other institutions that have responsibility for disaster relief service delivery.

**Response:** Each Area Plan will include information detailing how the Area Agency will coordinate activities and develop long-range emergency preparedness plans with local and State emergency response agencies, relief organizations, local and State governments and other institutions that have responsibility for disaster relief service delivery. Each Area Agency is typically required to work with local and State emergency response teams. This coordination will be done in partnership with Mississippi Emergency Management Agency (MEMA). DAAS will assure this happens through an Information Bulletins (IB) to the AAA.

#### Section 307(a)(2)

- (2) The plan shall provide that the State agency will:
- (c) Specify a minimum proportion of the funds received by each area agency on aging in the State to carry out part B that will be expended (in the absence of a waiver under sections 306 (c) or 316) by such area agency on aging to provide each of the categories of services specified in section 306(a)(2) (Note: those categories are access, in home, and legal assistance). Provide specific minimum proportion determined for each category or service.

**Response:** DAAS maintenances Title III B and/ or a minimum percentages of LTCO, Legal, In home and Access. Eighty-five percent of Title III-B funds are federal, five percent are state and a minimum of ten percent is supplied by each of the area agencies on aging.

## Section (307(a)(3)

The plan shall:

- (A) include (and may not be approved unless the Assistant secretary approves) the statement and demonstration required by paragraphs (2) and (4) of section 305(d) (concerning distribution of funds); (Note: the "statement and demonstration" are the numerical statement of the intrastate funding formula, and a demonstration of the allocation of funds to each planning and service area) (B) with respect to services for older individuals residing in rural areas:
- (i) provide assurances the State agency will spend for each fiscal year of the plan, not less than the amount expended for such services for fiscal year 2000.

**Response:** Each fiscal year of this State Plan, DAAS will not expend less than the amount expended for all services relating to older individuals residing in rural area than expended in fiscal year 2000.

(ii) identify, for each fiscal year to which the plan applies, the projected costs of providing such services (including the cost of providing access to such services).

**Response:** Each fiscal year DAAS issues a budget allocation proposal. A key attribute of DAAS IFF is the allocation of funds for individuals 60 and older. There is fifteen percent weighted variable for individuals who are 60 and older residing in rural areas.

(iii) describe the methods used to meet the needs for such services in the fiscal year preceding the first year to which such plan applies.

**Response:** DAAS uses the census data and Harmony data to determine the location of older individuals in Mississippi. AAAs then target these individuals and using a person-centered option counseling approach to delivery available services and supports to all older individuals and individuals with disabilities to live longer, safely and well.

#### **Section 307(a)(10)**

The plan shall provide assurance that the special needs of older individuals residing in rural areas are taken into consideration and shall describe how those needs have been met and describe how funds have been allocated to meet those needs.

**Response:** DAAS IFF provides a weighted variable of fifteen percent for individuals who are age 60 and older and reside in rural areas, in addition to a weighted variable of twenty-five percent for individuals who are 60 and older below poverty level. Mississippians ages 60 and older both in rural and non-rural areas are having their needs met by providing them access to community resources and/or assisting them in identifying and securing resources or services in order to

enhance wellness and remain in the community for as long and as safely as possible.

## **Section 307(a)(14)**

- (14) The plan shall, with respect to the fiscal year preceding the fiscal year for which plan is prepared—
- (A) identify the number of low-income minority older individuals in the State, including the number of low-income minority older individuals with limited English proficiency; and
- (B) describe the methods used to satisfy the service needs of the low-income minority older individuals described in subparagraph (A), including the plan to meet the needs of low-income minority older individuals with limited English proficiency.

**Response:** DAAS' IFF has the assigned weight of thirty percent for 60 and older low-income minority individuals. In an effort to meet the needs of low-income minority older individuals, and individuals with limited English proficiency, DAAS and the Area Agencies shall provide them access to community resources and/or assist them in identifying and securing resources or services in order to enhance wellness and remain in the community for as long as safely as possible.

## **Section 307(a)(21)**

The plan shall:

(B) provide an assurance that the State agency will pursue activities to increase access by older individuals who are Native Americans to all aging programs and benefits provided by the agency, including programs and benefits provided under this title (title III), if applicable, and specify the ways in which the State agency intends to implement that activities.

**Response:** DAAS will establish and expand partnerships which will enable that state to reach the Native American Choctaw tribe. DAAS will purse numerous activities to assure older Mississippians who are American Indian will have access to all Title III funded services. DAAS will provide them access to services and support and assist in identifying and securing resources in the communities.

## **Section 307(a)(29)**

The plan shall include information detailing how the State will coordinate activities, and develop long-range emergency preparedness plans, with area agencies on aging, local emergency response agencies, relief organizations, local governments, State agencies responsible for emergency preparedness, and any other institutions that have responsibility for disaster relief service delivery.

**Response:** DAAS will coordinate with MEMA Mississippi Emergency Management Agency on the state and local levels to create a safe emergency response plan that will covers Mississippi. AAA will be responsible for identifying themselves and consulting with local (county and regional) emergency management agencies. DAAS will also continue to work with MDHS Emergency Management Coordinator who provides guidance on all severe weather events. DAAS

emergency response/preparedness plan will be complete and implemented by February 1, 2019.

### **Section 307(a)(30)**

The plan shall include information describing the involvement of the head of the State agency in the development, revision, and implementation of emergency preparedness plans, including the State Public Health Emergency Preparedness and Response Plan.

**Response:** DAAS Division Director is responsible for reviewing and approving all Emergency Preparedness policy and procedures. His designee are also responsible for implementing said policies and procedures.

#### Section 705(a)(7)

In order to be eligible to receive an allotment under this subtitle, a State shall *include in the State plan submitted under section 307:* 

(7) a description of the manner in which the State agency will carry out this title in accordance with the assurances described in paragraphs (1) through (6).

(Note: Paragraphs (1) of through (6) of this section are listed below)

In order to be eligible to receive an allotment under this subtitle, a State shall include in the State plan submitted under section 307:

(1) an assurance that the State, in carrying out any chapter of this subtitle for which the State receives funding under this subtitle, will establish programs in accordance with the requirements of the chapter and this chapter;

**Response:** DAAS is carrying out all chapter of this subtitle ( (Section 705 (a)(7)) for what it receives funding under this subtitle, will establish programs in accordance with the requirement of the chapter.

(2) an assurance that the State will hold public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons and entities regarding programs carried out under this subtitle;

**Response:** DAAS will conduct public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons, and entities regarding programs carried out under this subtitle ((Section 705 (a)(7)).

(3) an assurance that the State, in consultation with area agencies on aging, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights;

**Response:** DAAS, in partnership with AAA, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights.

(4) an assurance that the State will use funds made available under this subtitle for a chapter in addition to, and will not supplant, any funds that are expended under any Federal or State law in existence on the day before the date of the enactment of this subtitle, to carry out each of the vulnerable elder rights protection activities described in the chapter;

**Response:** DAAS will not supplant, any funds that are expended under any Federal or State law.

(5) an assurance that the State will place no restrictions, other than the requirements referred to in clauses (i) through (iv) of section 712(a)(5)(C), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5);

**Response:** DAAS will place no restriction's, other than the requirement referred to in clauses (i) through (iv) of section 712 (a)(5)(c), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5)

- (6) an assurance that, with respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3--
- (A) in carrying out such programs the State agency will conduct a program of services consistent with relevant State law and coordinated with existing State adult protective service activities for:
- (i) public education to identify and prevent elder abuse;
- (ii) receipt of reports of elder abuse;
- (iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance if appropriate and if the individuals to be referred consent; and
- (iv) referral of complaints to law enforcement or public protective service agencies if appropriate;

**Response:** With respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3, DAAS will conduct a program of services consistent with relevant State law and coordinated with existing State Adult Protective Services activities for:

- -Public education to identify and prevent elder abuse;
- -Receipt of reports of elder abuse:
- -Active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social services agencies or sources of assistance of appropriate and if the individuals to be referred consent; and
- -Referral of complaints to law enforcement or public protective services agencies if appropriate.
- (B) the State will not permit involuntary or coerced participation in the program of services described in subparagraph (A) by alleged victims, abusers, or their households; and

**Response:** DAAS will not permit involuntary or coerced participation in the program of services described by alleged victims, abusers, or their households.

- (C) all information gathered in the course of receiving reports and making referrals shall remain confidential except--
- (i) if all parties to such complaint consent in writing to the release of such information;
- (ii) if the release of such information is to a law enforcement agency, public protective services agency, licensing or certification agency, ombudsman program, or protection or advocacy system; or
- (iii) upon court order

**Response:** All information gathered in the course of receiving reports of abuse, neglect and exploitation, and making referrals shall remain confidential except:

- -if all parties to such complaint consent in writing to the release of such information;
- -if the release of such information is to law enforcement agency, public protective;
- -service agency, licensing or certification agency, ombudsman programs, or protection or advocacy system; or
- -upon court order

## FFY 2019-2022 Mississippi State Plan Attachment C

## **INTRASTATE FUNDING FORMULA (IFF)**

The Mississippi Department of Human Services, Division of Aging and Adult Services, in response to requirement of the Older American Act, as amended, and the Administration on Aging's Program Instruction, submits the Intrastate Funding Formula for Fiscal Year 2019-2022. The Formula is designed to address the needs of Mississippi's older population at the local level in each planning and service area.

The guiding philosophy of the Intrastate Funding Formula is to provide equitable funding to ensure quality service to persons age 60 and above, including those in greatest economic or social need with particular attention to low-income minority individuals.

The Intrastate Funding Formula is intended to address the following goals:

- 1. To satisfy the requirements of the Older Americans Act and Title III regulations.
- 2. To be simple and easy to apply.
- 3. To ensure access to the system by eligible persons.
- 4. To objectively apply all requirements.
- 5. To correlate services with need.
- 6. To achieve balance between prevention and intervention in the allocation of resources.

The Older Americans Act defines greatest social need as the need cause by non-economic factors, which include physical and mental disabilities, language barriers, cultural, social, or geographic isolation including those caused by racial or ethnic status with respect to an individual's ability to perform normal daily task or which threaten such individual's capacity to live independently. Since the definition is so broad and nonspecific, it is assumed that many individuals aged 60 and over, who do not fit into a specific category are in greatest social need. Therefore, the number of persons age 60 and over is included as a factor.

They Older Americans Act defines greatest economic need as need resulting from an income level at or below poverty level established by the Office of Management and Budget. This definition is applied to the formula by including the number of people age 60 and over, with incomes at or below the poverty level as a factor.

The Older Americans Act provides that particular attention should be paid to low income minority individuals. Over 60% of those at or below the poverty level are minority individuals and

approximately one third of the minority individuals are at or below the poverty level. Therefore, by including age 60 and over at or below the poverty level and age 60 and over minority individuals as factors, it is assumed that particular attention has been paid to low income minority individuals.

The Older Americans Act refers to geographic isolation as cause for need. It is assumed that persons who reside in rural area are more geographically isolated, relative to those who reside in urban areas. Therefore, the number of person with a rural residence and 60 and over is included as a factor.

The Mississippi Intrastate Funding Formula, developed in consultation with the Area Agencies on Aging and the Planning and Development Districts, and published and disseminated through public hearing, is weighted as follows:

30 % Age 60 and over

25 % Age 60 and over Living below the Poverty Level

30 % Age 60 and over Minority Living Below the Poverty Level

15 % Age 60 and over Living in Rural Areas.

All Title III and Title VII funds are distributed using the Intrastate Funding Formula. The data used in the Intrastate Funding Formula reflects the 2010 Census estimates from the Bureau of the Census, with the option to include mid-census estimates when available.

The Intrastate Funding Formula for Mississippi follows. Table 1 describes the 2010 Census and 2016 Census estimates comparison and difference by AAA. Table 2 shows the 2010 Census and 2016 Census estimates comparison pro rate percentage difference by AAA; and Table 3 compares the funding formula and calculation difference by AAA. The Intrastate Funding Formula narrative indicates the weighted variables.

Table 1. 2010 and 2016 COMPARISON AND PRO RATA PERCENTAGE DIFFERENCE

		POPULATIO	ON		BELOW POVE	ERTY	MINOR	RITY BELOW PO	VERTY	RURAL		
	60+	60+		60+	60+		60+	60+		60+	60+	
	Census	Census		Census	Census		Census	Census		Census	Census	
	2010	2016		2010	2016		2010	2016		2010	2010	
AAA	Population	Population	Difference	Population	Population	Difference	Population	Population	Difference	Population	Population	Difference
North Delta	31,506	51,925	(20,419)	3,490	5,823	(2,333)	1,823	3,269	(1,446)	14,324	14,324	0
South Delta	15,482	23,108	(7,626)	3,345	4,825	(1,480)	2,655	3,921	(1,266)	6,316	6,316	0
North Central	18,709	29,647	(10,938)	3,918	5,680	(1,762)	2,696	3,805	(1,109)	11,216	11,216	0
Golden Triangle	22,870	33,951	(11,081)	3,415	5,419	(2,004)	2,144	3,480	(1,336)	13,846	13,846	0
Three Rivers	37,980	57,113	(19,133)	5,042	7,025	(1,983)	1,632	2,269	(637)	24,823	24,823	0
Northeast	22,719	33,024	(10,305)	3,474	4,374	(900)	954	1,253	(299)	18,253	18,253	0
Central	70,168	113,016	(42,848)	8,015	14,717	(6,702)	5,534	9,906	(4,372)	24,658	24,658	0
East Central	34,791	50,795	(16,004)	5,436	7,906	(2,470)	2,807	4,074	(1,267)	25,714	25,714	0
Southern	98,792	156,394	(57,602)	11,218	20,614	(9,396)	3,678	7,213	(3,535)	47,070	47,070	0
Southwest	27,390	40,096	(12,706)	4,860	7,691	(2,831)	3,137	3,905	(768)	19,882	19,882	0
Totals	380,407	589,069	-208,662	52,213	84,074	-31,861	27,060	43,095	-16,035	206,102	206,102	0
		% Change	-35.42%		% Change	-37.90%		% Change	-37.21%		% Change	0.00%
		POPULATIO	N		BELOW POVE	ERTY	MINOR	RITY BELOW PO	VERTY		RURAL	
	60+	60+		60+	60+		60+	60+		60+	60+	
(No Weights)	Census	Census		Census	Census		Census	Census		Census	Census	
	2010	2016		2010	2016		2010	2016		2010	2010	
AAA	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference
North Delta	8.28%	8.81%	-0.53%	6.68%	6.93%	-0.24%	6.74%	7.59%	-0.85%	6.95%	6.95%	0.00%
South Delta	4.07%	3.92%	0.15%	6.41%	5.74%	0.67%	9.81%	9.10%	0.71%	3.06%	3.06%	0.00%
North Central	4.92%	5.03%	-0.11%	7.50%	6.76%	0.75%	9.96%	8.83%	1.13%	5.44%	5.44%	0.00%
Golden Triangle	6.01%	5.76%	0.25%	6.54%	6.45%	0.10%	7.92%	8.08%	-0.15%	6.72%	6.72%	0.00%
Three Rivers	9.98%	9.70%	0.29%	9.66%	8.36%	1.30%	6.03%	5.27%	0.77%	12.04%	12.04%	0.00%
Northeast	5.97%	5.61%	0.37%	6.65%	5.20%	1.45%	3.53%	2.91%	0.62%	8.86%	8.86%	0.00%
Central	18.45%	19.19%	-0.74%	15.35%	17.50%	-2.15%	20.45%	22.99%	-2.54%	11.96%	11.96%	0.00%
East Central	9.15%	8.62%	0.52%	10.41%	9.40%	1.01%	10.37%	9.45%	0.92%	12.48%	12.48%	0.00%
Southern	25.97%	26.55%	-0.58%	21.49%	24.52%	-3.03%	13.59%	16.74%	-3.15%	22.84%	22.84%	0.00%
Southwest	7.20%	6.81%	0.39%	9.31%	9.15%	0.16%	11.59%	9.06%	2.53%	9.65%	9.65%	0.00%
Totals	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%

#### Table 2. 2010 and 2016 PRO RATE PERCENTAGE **DIFFERENCE**

#### PRO RATA PERCENTAGE DIFFERENCE BY AAA

PROPOSED

	60	) +											
	POPULATION			60 +	BELOW POV	/ERTY	60 + MIN	ORITY BELOV	V POVERTY	60 + RURAL *			2019
	2016	2010		2016	2010		2016	2010		2010	2010		FUNDING
										Pro			
	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Rata	Pro Rata	Difference	FORMULA
Weights *	0.30	0.30		0.25	0.30		0.30	0.20		0.15	0.20		
AAA													
North Delta	2.644%	2.485%	0.16%	1.738%	2.005%	-0.27%	2.276%	1.347%	0.93%	1.042%	1.390%	-0.35%	0.07700302
South Delta	1.177%	1.221%	-0.04%	1.440%	1.922%	-0.48%	2.730%	1.962%	0.77%	0.460%	0.613%	-0.15%	0.05805952
North Central	1.510%	1.475%	0.03%	1.695%	2.251%	-0.56%	2.649%	1.993%	0.66%	0.816%	1.088%	-0.27%	0.06669988
Golden Triangle	1.729%	1.804%	-0.07%	1.617%	1.962%	-0.35%	2.423%	1.585%	0.84%	1.008%	1.344%	-0.34%	0.06776459
Three Rivers	2.909%	2.995%	-0.09%	2.096%	2.897%	-0.80%	1.580%	1.206%	0.37%	1.807%	2.409%	-0.60%	0.08391194
Northeast	1.682%	1.792%	-0.11%	1.305%	1.996%	-0.69%	0.872%	0.705%	0.17%	1.328%	1.771%	-0.44%	0.05187841
Central	5.756%	5.534%	0.22%	4.392%	4.605%	-0.21%	6.896%	4.090%	2.81%	1.795%	2.393%	-0.60%	0.18838059
East Central	2.587%	2.744%	-0.16%	2.270%	3.123%	-0.85%	2.836%	2.075%	0.76%	1.871%	2.495%	-0.62%	0.09564188
Southern	7.965%	7.791%	0.17%	6.152%	6.446%	-0.29%	5.021%	2.718%	2.30%	3.426%	4.568%	-1.14%	0.22563439
Southwest	2.042%	2.160%	-0.12%	2.295%	2.792%	-0.50%	2.718%	2.319%	0.40%	1.447%	1.929%	-0.48%	0.08502580
Totals	30.000%	30.000%	0.000%	25.000%	30.000%	-5.000%	30.000%	20.000%	10.000%	15.000%	20.000%	-5.000%	100.000%
	* D	the 2047 Co.		t t the same			la far tha 60						

<sup>\*</sup> Based on the 2016 Census for Mississippi there is no information available for the 60 + rural population.

#### HOW THE FUNDING FORMULA IS CALCULATED:

Weights are assigned to each variable to total 100%. The variables are:

(60 + Population), (60 + Below Poverty Level), (60 + Minority Below Poverty Level), and (60 + Rural)

60 + Population is assigned a 30% weight,

thus .30

60 + Below Poverty is assigned a 25% weight, thus .25

60 + Minority Below Poverty is assigned a 30% weight, thus .30

60 + Rural is assigned a 15 % weight, thus

.15

#### **FUNDING FORMULA:**

VARIABLES:

\* WEIGHTS:

((60 + Pop %) X .30) + ((60 + Below Poverty %) x.25) + ((60 + Minority Below Poverty %) X .30) + ((60 + Rural % X .15) = Funding Formula % This is calculated for each AAA to determine their share of the federal allocation.

TABLE 3. 2010 and 2016 FUNDING FORMULA AND CALCULATION COMPARISON

		2016 Estimated					
	2010	Population					
	FUNDING	FUNDING		2014	2017		
AAA	FORMULA	FORMULA	Difference	Dollars	Dollars	Difference	
North Delta	0.07219252	0.076941009	0.47%	712,939	759,833	46,894	
South Delta	0.06225702	0.058008143	-0.42%	614,821	572,861	(41,960)	
North Central	0.07156624	0.066639394	-0.49%	706,754	658,099	(48,655)	
Golden Triangle	0.06823369	0.067706882	-0.05%	673,843	668,641	(5,203)	
Three Rivers	0.09025281	0.083837132	-0.64%	891,294	827,935	(63,358)	
Northeast	0.05841159	0.051831834	-0.66%	576,845	511,866	(64,979)	
Central	0.17301150	0.188223873	1.52%	1,708,579	1,858,809	150,230	
East Central	0.10329945	0.096452966	-0.68%	1,020,136	952,523	(67,613)	
Southern	0.20665628	0.225414877	1.88%	2,040,839	2,226,090	185,251	
Southwest	0.09411891	0.084943900	-0.92%	929,473	838,865	(90,608)	
d 	100.000%	1.0000000	0.00%	9,875,522	9,875,522	(0)	

## FFY 2019-2022 Mississippi State Plan Attachment D BUDGET

## The budget includes the following parts:

- 1. State Agency Operating Budget Fiscal Year 2017
- 2. Fiscal Year 2018 Projected Title III Allocation by PSA
- 3. Fiscal Year 2018 Projected Title VII Allocation by PSA
- 4. State Program Allocations by Planning and Service Areas for Fiscal Year 2018.

## **State Agency Operating Budget – Federal Fiscal Year 2018**

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES DIVISION OF AGING AND ADULT SERVICES (DAAS) STATE AGENCY OPERATIONS BUDGET FFY 2018									
TOTAL RESOURCES TO BE USED FOR STATE AGENCY AD	TOTAL RESOURCES TO BE USED FOR STATE AGENCY ADMINISTRATION:								
	FEDERAL	STATE	TOTAL AGENCY BUDGET						
Title III: DAAS Administration	\$582,816	\$194,272	\$777,088						
Title III: (Part B) Long-Term Care Ombudsman Program	\$60,000	\$10,588	\$70,588						
Title VII: Ombudsman Title VII: Ombudsman set aside funds Title VII: Elder Abuse	\$114,902 \$25,000 \$45,198								
Title VII Total	\$185,100	\$0	\$185,100						
Other Funds	\$1,779,740	\$	\$1,779,740						
Total	\$2,607,656	\$204,860	\$2,607,656						

TITLE III FEDERAL FISCAL YEAR 2018 PROJECTED BY PSA/AAA

State: Mississippi State Agency: Mississippi Department of Human Services, Division of Aging and Adult Services

PSA/AAA	Area Plan Administration \$	Supportive Services \$	Congregate Meals \$	Home Delivered Meals \$	Preventive Health \$	Caregiver Services \$	Total Title III \$
Central	167,996	535,671	144,659	648,972	31,483	182,659	1,711,440
East Central	100,305	413,478	187,354	192,850	18,797	109,059	1,021,843
Golden Triangle	66,255	179,150	109,505	235,605	12,416	72,038	674,969
North Central	69,491	168,814	260,016	121,035	13,023	75,557	707,936
Northeast MS	56,719	282,889	59,620	106,302	10,624	61,671	577,824
North Delta	70,099	246,113	66,658	241,906	13,137	76,218	714,131
South Delta	60,451	266,642	110,096	101,601	11,331	65,730	615,851
Southern MS	200,665	696,290	412,515	479,001	37,605	218,180	2,044,256
Southwest MS	91,395	312,384	183,527	227,234	17,133	99,367	931,040
Three Rivers	87,636	304,091	135,118	254,231	16,423	95,285	892,784
Total State of MS	971,012	3,405,522	1,669,068	2,608,737	181,972	1,055,764	9,892,074

Source: Department of Health and Human Services, Administration on Aging (AoA) FFY 2017 Allocation. TITLE VII FEDERAL FISCAL YEAR 2018 PROJECTED BY PSA/AAA

State: Mississippi State Agency: Mississippi Department of Human Services, Division of Aging and Adult Services

PSA/AAA	Title VII-Ombudsman	Title VII-Elder Abuse
	\$	\$
Central	19,879	7,820
East Central	11,869	4,669
Golden Triangle	7,840	3,084
North Central	8,223	3,235
Northeast MS	6,714	2,640
North Delta	8,295	3,263
South Delta	7,153	2,814
Southern MS	23,745	9,340
Southwest MS	10,814	4,254
Three Rivers	10,370	4,079
Total State of MS	114,902	45,198

Source: Department of Health and Human Services, Administration on Aging (AoA) FFY 2017 Allocation.

## Additional Funding:

DAAS receives \$6.8 Million from the Social Services Block Grant Funds. The proposed Budget for FFY 2018 follows:

## MDHS/DIVISION OF AGING AND ADULT SERVICES FFY17 TITLE XX/SSBG BUDGET NARRATIVE

#### DAAS ADMINISTRATION

SALARIES \$ 170,000 170,000

Estimated salary of \$340,000 for 9 staff @ 50%

FRINGE BENEFITS 51,000

Salaries of \$170,000 x 30%

COMMODITIES 5,000

AVERAGE	PER MONTH	PER YEAR
Office supplies (paper, pens, etc.)	166.67	2,000
Printing cost (brochures, etc.)	250.00	3,000
		\$ 5,000

CONTRACTUAL SERVICES 165,541

<u>PER-RATE SHARE</u>	PER MONTH	<u>PER YEAR</u>
Office space and machines	416.67	5,000
Telephone cost	341.67	4,100
Postage	176.42	2,117
Share of legal and auditing fees	445.83	5,350
Estimated MDHS allocation	12,415	<u>148,974</u>
		\$ 165,541

TRAVEL 11,370

Registration fees for conferences and workshops  $\frac{870}{11,370}$ 

**TOTAL DAAS ADMINISTRATION: \$402,911** 

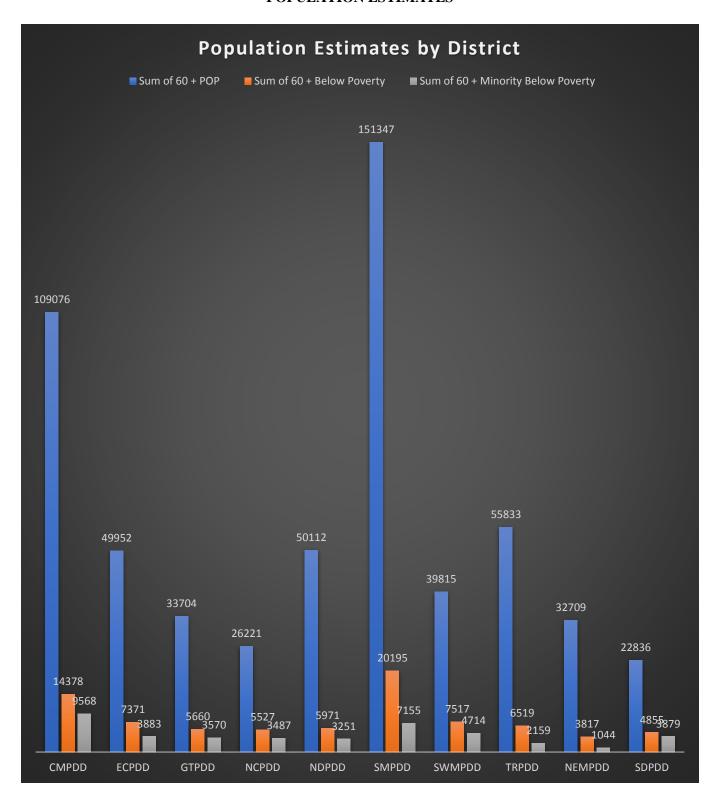
## Social Services Block Grant Continued RECAP OF SERVICES AND ALLOCATION OF FEDERAL FUNDS

Social Services Block Grant funds assist the Aging Network to provide services to meet the needs of older Mississippians.

SERVICE	FEDERAL ALLOCATION	%	CLIENTS / PARTICIPANTS	UNITS OF SERVICE
Adult Day Care	\$ 345,990	5.07%	90	10,979
Case Management	71,683	1.05%	239	4254
Home Delivered Meals	1,307,792	19.17%	4371	449,961
Homemaker / Health Services	1,971,335	28.9%	2319	131,936
Information & Assistance (PAP)	231,420	3.39%	4	1806
Ombudsman	175,399	2.57%	1241	1241
Respite	31,589	.46%	36	500
Transportation	883,125	12.95%	914	134863
Emergency Response	1,080	.02%		
Adult Protective Services	1,000,000	14.66%	3255	
CUR TOTAL . CERVICES	#C 040 442	100%	12,469	735540
SUB-TOTAL: SERVICES	\$6,019,413	88.26%		
AAA Administration	398,089	5.84%		
DAAS Administration	402,911	5.91%		
TOTAL: FEDERAL ALLOCATION	\$6,820,413	100%		

## FFY 2018-2022 Mississippi State Plan Attachment E

## **POPULATION ESTIMATES**

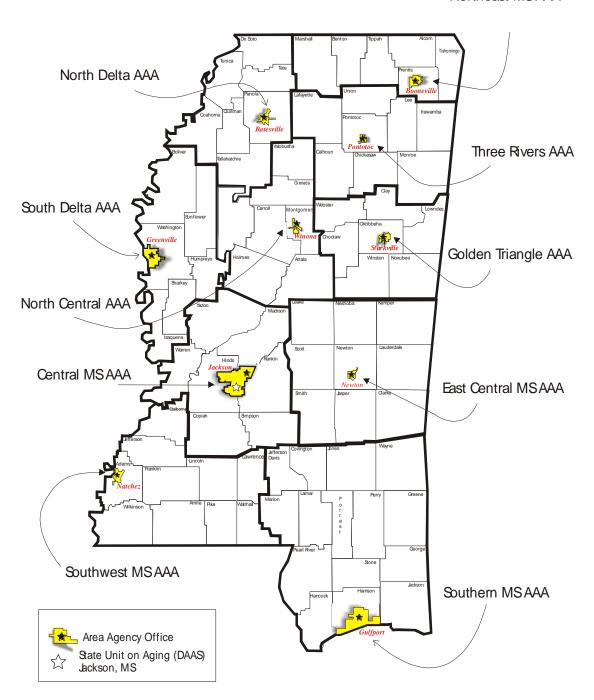


## FFY 2018-2022 Mississippi State Plan Attachment F

## AREA AGENCIES ON AGING MAP

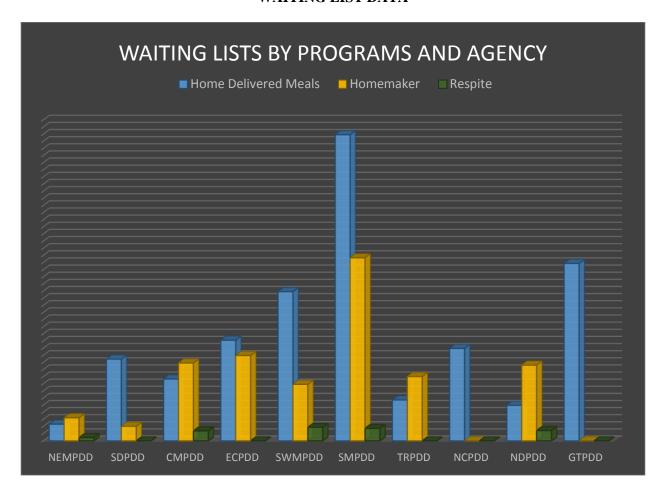
# MISSISSIPPI DEPARTMENT OF HUMAN SERVICES DIVISION OF AGING AND ADULT SERVICES AREA AGENCIES ON AGING

Northeast MS AAA



## FFY 2018-2022 Mississippi State Plan Attachment G

## WAITING LIST DATA



Waiting Lists by Programs and Agency						
AGENCY	Home Delivered Meals	Homemaker	Respite			
NEMPDD	47	65	9			
SDPDD	230	41	0			
CMPDD	174	219	28			
ECPDD	283	240	0			
SWMPDD	419	159	38			
SMPDD	859	514	35			
TRPDD	115	181	0			
NCPDD	260	0	0			
NDPDD	100	213	29			
GTPDD	498	0	0			
STATE TOTALS	2985	1632	139			

## FFY 2018-2022 Mississippi State Plan Attachment H

## ORGANIZATIONAL CHART

