Maximizing Veteran Independence with the Veteran Directed Home and Community Based Services Program

Home and Community Based Services Conference

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Agenda

► Provide an overview of the VD-HCBS Program

► Discuss the role of VD-HCBS with growing access to HCBS and serving Veterans

► Examine the impact of the Veterans Choice Program and non-VA care on growing VD-HCBS at existing and new VD-HCBS Programs

► Discuss the VD-HCBS evaluation
The Veteran Directed Home and Community Based Services Program (VD-HCBS)

The VD-HCBS program serves Veterans of any age who are at risk of admission to an institution as well as their family caregivers.

• Veterans receive a flexible service budget they use to hire family, friends, and neighbors to provide long term services and supports (LTSS).

• Veterans also receive facilitation services from a Person Centered Counselor (Options Counselor) and financial management support from a Financial Management Services (FMS) organization.

• Veterans determine how to use their VD-HCBS budget and hire, schedule, direct, and fire their employees.
VD-HCBS Product Components

• Veteran’s Budget
  ▶ Spending Plan
  ▶ Emergency-Backup and Planned Savings Fund (Emergency/Respite Fund)

• Administration
  ▶ One-time:
    □ Facilitate Veteran-centered Assessment
  ▶ Recurring:
    □ Person Centered Counseling
    □ Fiscal Management Service
    □ Program Administration
VD-HCBS Framework

• VA Medical Centers (VAMCs) purchase the VD-HCBS program from Aging and Disability Network Agency (ADNA) Providers, including:
  - Area Agencies on Aging
  - Aging and Disability Resource Center/No Wrong Door Systems
  - Centers for Independent Living
  - State Units on Aging

• Before offering VD-HCBS, ADNAs complete a VA Readiness Review (RR), conducted by VA Central Office
  • Ensures ADNAs have demonstrated the skills and competencies to deliver VD-HCBS to Veterans
VD-HCBS Benefits

• Veterans and Caregivers
  ► Higher levels of satisfaction with services
  ► Flexibility to customize services to meet individualized needs
  ► Reduction in Caregiver stress/burnout

• VAMCs
  ► New community partner to increase access to non-VA services
  ► VD-HCBS is covered under the Veterans Choice Program (VCP) and non-VA care
  ► Cost-savings can be achieved through VD-HCBS enrollment
VD-HCBS Consumer Experience

https://www.youtube.com/watch?v=GNtQEGUBIEY
VD-HCBS Program Status

KEY

- Operational
- Planning
- No Activity
Veteran Census in VD-HCBS
VD-HCBS Evaluation

- 5 year evaluation
- Phased rollout of VD-HCBS to all remaining VA Medical Centers
- VA team evaluating:
  - Implementation strategies
  - Impact of VD-HCBS on Veterans’ health care use and costs
  - Impact of VD-HCBS on Veterans’ satisfaction, unmet needs, quality of life and independence
  - Impact on Caregivers’ well-being
Questions?

- If you would like to learn more about VD-HCBS:
  - https://www.va.gov/GERIATRICS/Guide/LongTermCare/Veteran-Directed_Care.asp
  - https://nwd.acl.gov/vd-hcbs.html
  - https://acl.gov/Programs/CIP/OCASD/VDHCBS/index.aspx

- For questions or if you’re interested in VD-HCBS, please email:
  - veterandirected@acl.hhs.gov