

Indiana's



Aging and Disability Resource Centers

Pre-ADRC Indiana

- Area Agencies on Aging are the single point of entry for Home and Community Based Services.



Indiana in 2004

Area 2 Agency on Aging
REAL Services, Inc
South Bend, IN

Area 13 Agency on Aging
Generations
Vincennes, IN



Successes Databases

- Statewide AAA database for determining functional eligibility
- Statewide AAA database for resources and intake which bridges to functional database



Advisory Board

- Advisory Board membership representing: AARP, 2-1-1, SHIIP, Professor of Gerontology from Indiana University, IN Association of Home Care and Hospice, Indiana Home Care Task Force, Indiana Association of Homes and Services for the Aging, Alzheimer's Association of Greater Indiana, Indiana Commission on Aging, Office of Medicaid Policy and Planning.

Because of the involvement of interested stakeholders, such as the Director of Indiana 2-1-1 and SHIIP, MOU's were quickly signed at the outset.



Website

- Link-Age.org website averaging more than 600 hits a month with most during off-office hours.



Uniformity and Consistency

- Standard Operating Procedures developed to give consistency and uniformity to all ADRC's in Indiana.
- Core Competency trainings were provided to everyone answering the phones in the ADRC: Medicare, Medicaid, Legal Services, Housing Issues, etc.



Options Counseling

- Options Counseling turned the Pre-Admission Screening process into an opportunity to educate and inform consumers on long-term care options. In the past it seemed that individuals made the nursing home decision because they were not aware of other choices.



Options Counseling Continued

- To help individuals access assistance within their homes, here are some examples of the options that Options Counselors might discuss:

Individuals with Resources:

1. Private Pay Services

Individuals without Resources:

1. Home Equity Conversion Mortgage (HECM)
 2. Life Insurance Policies
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Options Counseling Continued

- From Case Managers—to—Options Counselors



**172 individuals diverted from
Nursing Facility to
Home/Community Setting**

Marketing Link-Age

- Challenge: Changing the public impression of who we are, reaching out to the private pay market.
- Response: St. Mary's Project



Indiana in 2006

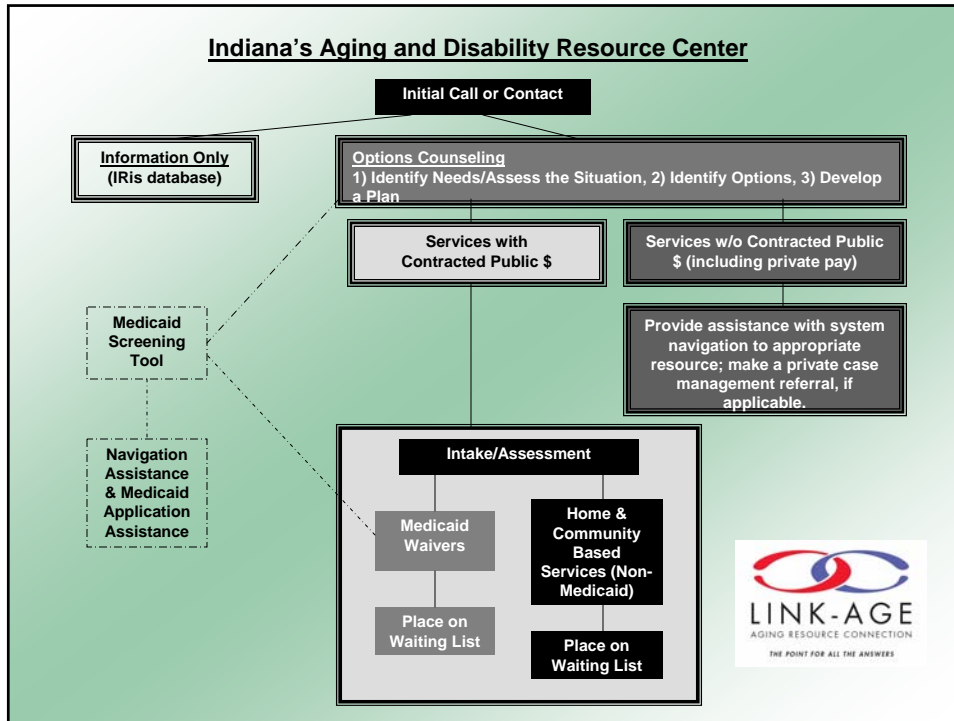
Area 2 Agency on Aging
REAL Services, Inc
South Bend, IN

Area 6 Agency on Aging
LifeStream Services, Inc.
Yorktown, IN

Area 13 Agency on Aging
Generations
Vincennes, IN

Area 11 Agency on Aging
Aging & Community Services
Of South Central Indiana, IN
Columbus, IN





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