Resources You Can Use!

Alliance of Information and Referral Systems I&R Training and Education Conference
Aging and Disability I&R/A Summit
Dallas, Texas
June 3, 2018
The Eldercare Locator
National Call Center
1-800-677-1116
Area Agencies on Aging & Title VI Native American Aging Programs
The National Aging Service Network

622 Area Agencies on Aging

National Association of Area Agencies on Aging
All AAAs Play A Key Role In...

Planning  Developing  Coordinating  Delivering

A WIDE RANGE OF LONG-TERM SERVICES AND SUPPORTS to consumers in their local planning and service area (PSA)
All AAAs offer five core services under the OAA:

- **Nutrition**
- **Health & Wellness**
- **Caregivers**
- **Elder Rights**
- **Supportive Services**

The average AAA offers more than a dozen additional services. The most common non-core services offered by AAAs are:
- Insurance Counseling (85%)
- Case Management (82%)
- Senior Medicare Patrol (44%)

National Association of Area Agencies on Aging
The Eldercare Locator
National Call Center

1-800-677-1116
www.eldercare.acl.gov
Welcome to the Eldercare Locator, a public service of the U.S. Administration on Aging connecting you to services for older adults and their families. You can also reach us at 1-800-677-1116.

Find Help in your Community
You can start your search by selecting zip code OR city/state OR topic.

Search by Location

Zip Code: 

City: Jacksonville  

State: FL

Search by Topic

Adult Day Program  
Alzheimer's Disease  
Behavioral Health  
Caregiver  
Elder Abuse Prevention  
Financial Assistance  
Food & Nutrition  
Health Insurance  
Healthy Aging  
Home Repair & Modification  
Housing Options  
In-Home Services  
Legal Assistance  
Long Term Care  
Nursing Home & LTC Facilities  
Transportation  
Volunteerism

Search  
Reset
Results for Jacksonville, FL

Welcome to the Search Results Page. Below is a listing of resources in your community that provide information and assistance for older adults and caregivers. To learn more about each type of agency access the button located next to each service.

Information and Assistance

**ElderSource**

**Address:**
10688 Old St. Augustine Road

**City:**
Jacksonville

**State:**
FL

**Zip:**
32257

**Website:**
http://www.myeldersource.org

**Contact Email:**
information@myeldersource.org

**Office Phone:**
(904) 391-6699

**Information Phone:**
(888) 242-4464

**National Toll Free Phone:**
(888) 242-4464

**State Phone:**
(888) 242-4464

**Regional Phone:**
(888) 242-4464

**TTY Phone:**
(904) 391-6697

**Languages:**
English, Spanish

**Description:**
ElderSource is the Area Agency on Aging and the Aging and Disability Resource Center for Northeast Florida. In addition to the Helpline who assists elders, adults with disabilities and caregivers, ElderSource also provides health insurance counseling and information through the SHINE program, assistance to veterans through the Veterans Directed Home and Community Based Services Program, and care transition coaching.

**Hours:**
8:00 AM - 5:00 PM, EST Monday to Friday

**Directions:**
From Downtown View on map
Service Listings in the Eldercare Locator Database
Eldercare.acl.gov

1. Information and Assistance
2. Aging and Disability Resource Center
3. Area Agency on Aging
4. State Agency on Aging
5. Elder Abuse Prevention
6. Health Insurance Counseling
7. Legal Services
8. Long Term Care Ombudsman
The Eldercare Locator
National Call Center

Connecting to Local Programs and Services
Eldercare Locator
Resource Center Store
2017 Home for the Holidays Campaign

Living Well With Dementia in the Community
Resources and Support
Making Connections
Consumer Needs in an Aging America

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1-800-677-1116

www.eldercare.acl.gov