State Agency Mission
Promote dignity, respect, and inclusion for older adults and people with disabilities.

Populations Served

- Older Adults
- Adults with Physical Disabilities
- Individuals with Traumatic and/or Acquired Brain Injuries
- Individuals with Behavioral Health Conditions
- Individuals with Substance Use Disorders

Local Network
The State Agency also performs the functions of Area Agencies on Aging in Delaware.

Organizational Structure
The division director is hired by a higher ranking official in the department, but serves at the convenience of the Governor, and oversees a staff of 692.8 FTE.

Agency Funding Sources
Total FY2020 Budget $72,472,719

- State Appropriation: 85%
- OAA: 2%
- Medicaid: 2%
- SSBG: 1%
- Other: 1%
Delaware

Division of Services for Aging and Adults with Physical Disabilities

Governor

*Dept. of Health and Social Services/Office of the Secretary

State LTC Ombudsman

Council on Services for Aging and Adults with Physical Disabilities

Division of Services for Aging and Adults with Physical Disabilities

Aging & Adult Services

Division of Medicaid & Medical Assistance

Medicaid

Division of Health Care Quality

Licensure and Regulation

Survey and Certification

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- Aging or Physical Disability Services and Agency or Division with Multiple Functions
- Medicaid Services
- Long-term Care Ombudsman
- Provider Regulation and Oversight
- Advisory Board
- Denotes an advisory board or a contractual/indirect reporting relationship.
- * Denotes Cabinet-level Agency
### Responsibilities of Delaware’s Division of Services for Aging and Adults with Physical Disabilities

#### Aging & Adult Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set statewide aging policy</td>
<td>✓</td>
</tr>
<tr>
<td>Set statewide disability policy</td>
<td>✓</td>
</tr>
<tr>
<td>Administer Older Americans Act (all programs except SCSEP)</td>
<td>✓</td>
</tr>
<tr>
<td>Administer Senior Community Service Employment Program</td>
<td>✓</td>
</tr>
<tr>
<td>Administer a state-funded aging &amp; disability program</td>
<td>✓</td>
</tr>
<tr>
<td>Manage state Aging &amp; Disability Resource Center network</td>
<td>✓</td>
</tr>
<tr>
<td>Administer the State Health Insurance Assistance Program</td>
<td></td>
</tr>
<tr>
<td>Provide Adult Protective Services (18+)</td>
<td>✓</td>
</tr>
<tr>
<td>Provide Elder Protective Services only (60-65+)</td>
<td></td>
</tr>
<tr>
<td>Operate state-owned institutional facilities</td>
<td>✓</td>
</tr>
<tr>
<td>Oversee guardianship program</td>
<td></td>
</tr>
<tr>
<td>Serve as state guardian</td>
<td></td>
</tr>
<tr>
<td>Oversee Centers for Independent Living</td>
<td></td>
</tr>
<tr>
<td>Administer State Vocational Rehabilitation Program</td>
<td></td>
</tr>
<tr>
<td>Administer State Assistive Technology Program</td>
<td></td>
</tr>
<tr>
<td>Manage No Wrong Door system</td>
<td></td>
</tr>
</tbody>
</table>

#### Medicaid Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administer Medicaid State Plan Services</td>
<td></td>
</tr>
<tr>
<td>Administer Medicaid HCBS waiver(s)</td>
<td></td>
</tr>
<tr>
<td>Administer PACE program</td>
<td></td>
</tr>
<tr>
<td>Perform Medicaid functional eligibility determinations</td>
<td></td>
</tr>
<tr>
<td>Perform Medicaid financial eligibility determinations</td>
<td></td>
</tr>
<tr>
<td>Provide case management services to Medicaid recipients</td>
<td></td>
</tr>
<tr>
<td>Administer PASRR</td>
<td></td>
</tr>
<tr>
<td>Regulate and administer managed long-term services and supports</td>
<td></td>
</tr>
<tr>
<td>Provide quality assurance for managed long-term services and supports</td>
<td></td>
</tr>
<tr>
<td>Provide quality assurance for Medicaid HCBS</td>
<td></td>
</tr>
</tbody>
</table>

#### Responsibilities for Provider Management

<table>
<thead>
<tr>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regulate institutional providers</td>
</tr>
<tr>
<td>License institutional providers</td>
</tr>
<tr>
<td>Regulate HCBS providers</td>
</tr>
<tr>
<td>License HCBS providers</td>
</tr>
</tbody>
</table>
Key State Initiative

Division-Wide Person-Centered Principles Training

DSAAPD is moving toward an agency-wide culture of person-centered care, which focuses on the individual needs and preferences of the people we serve.

- DSAAPD was awarded funding to implement a system-wide change process to fundamentally shift to person-centered approaches. Throughout the last year, agency staff have received person-centered care training from national experts in order to establish a foundation of person-centered care principles. 85% of staff have participated in these trainings.

- These experts have also facilitated focus groups with various segments of staff, residents and caregivers.

- This next year will bring training in the practical application of person-centered principles to every aspect of our Division.

- This work will drive infrastructure and policy change with a result that our residents and participants will be at the center of planning their own care.