State Agency Mission
IDA will provide resources, tools, and support to enable Area Agencies on Aging (AAA) to effectively deliver the following core services to our consumers: Information & Service Assistance; Nutrition & Health Promotion; and Services to Promote Independence.

Populations Served
- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Individuals with Traumatic and/or Acquired Brain Injuries
- Individuals with Behavioral Health Conditions
- Individuals with Substance Use Disorders
- Other: Caregivers

Organizational Structure
The department director is appointed by the Governor, confirmed by the legislature, and oversees a staff of 30 FTE.

Local Network
- 6 Area Agencies on Aging
- 1 Tribal Organization
- 5 Independent Living Centers

Top Five Agency Policy Priorities
1. Quality Improvement
2. No Wrong Door and/or ADRC Implementation
3. Senior Hunger
4. Supporting Caregivers
5. Mitigating Social Isolation

Agency Funding Sources
Total FY2020 Budget $33,351,631
65% State Appropriation
34% OAA
1% Other
Iowa Department on Aging

Governor

Commission on Aging

*Dept. on Aging

Aging Services

State LTC Ombudsman

*Dept. of Human Services

Medicaid

*Vocational Rehabilitation Services

Adult Services

*Dept. of Inspections & Appeals

Licensure and Regulation

Survey and Certification

### Iowa Department on Aging

- **Aging or Physical Disability Services and Agency or Division with Multiple Functions**
- **Medicaid Services**
- **Long-term Care Ombudsman**
- **Provider Regulation and Oversight**

- **Advisory Board**
  - Denotes an advisory board or a contractual/indirect reporting relationship.
- ***Dept.**
  - Denotes Cabinet-level Agency
Responsibilities of Iowa’s Department on Aging

<table>
<thead>
<tr>
<th>Aging &amp; Adult Services</th>
<th>Medicaid Services</th>
<th>Responsibilities for Provider Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set statewide aging policy</td>
<td>Administer Medicaid State Plan Services</td>
<td>Regulate institutional providers</td>
</tr>
<tr>
<td>Set statewide disability policy</td>
<td>Administer Medicaid HCBS waiver(s)</td>
<td>License institutional providers</td>
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<tr>
<td>Administer Older Americans Act (all programs except SCSEP)</td>
<td>Administer PACE program</td>
<td>Regulate HCBS providers</td>
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<tr>
<td>Administer Senior Community Service Employment Program</td>
<td>Perform Medicaid functional eligibility determinations</td>
<td>License HCBS providers</td>
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<tr>
<td>Administer a state-funded aging &amp; disability program</td>
<td>Perform Medicaid financial eligibility determinations</td>
<td>Certify Assisted Living providers</td>
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<tr>
<td>Manage state Aging &amp; Disability Resource Center network</td>
<td>Provide case management services to Medicaid recipients</td>
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<tr>
<td>Administer the State Health Insurance Assistance Program</td>
<td>Administer PASRR</td>
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<tr>
<td>Provide Adult Protective Services (18+)</td>
<td>Regulate and administer managed long-term services and supports</td>
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</tr>
<tr>
<td>Provide Elder Protective Services only (60-65+)</td>
<td>Provide quality assurance for managed long-term services and supports</td>
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<tr>
<td>Operate state-owned institutional facilities</td>
<td>Provide quality assurance for Medicaid HCBS</td>
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<tr>
<td>Oversee guardianship program</td>
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<tr>
<td>Serve as state guardian</td>
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<tr>
<td>Oversee Centers for Independent Living</td>
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<tr>
<td>Administrate State Vocational Rehabilitation Program</td>
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<tr>
<td>Administer State Assistive Technology Program</td>
<td></td>
<td></td>
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<tr>
<td>Manage No Wrong Door system</td>
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</tbody>
</table>
Key State Initiative

The Iowa Café is a new initiative that allows Older Americans Act participants to receive 15 meals a month from local participating restaurants. Tablet technology is used to streamline the meal tracking and check-in process. This allows participants to easily “register” or complete intake form. The tablet can also scan-in participants directly upon arrival and decrease burden on restaurant for accounting.

Participants receive either a credit card or keychain-style card that is used to check-in. Each month, 15 meals are automatically loaded on to the participant’s cards card or, if a participant is considered a high nutrition risk, more meals may be added onto card. Barring any limitations made by the restaurant, participants may eat at any time the restaurant is operating including weekends and evenings. Meals can be provided via takeout, delivery, or in-person. Takeout and delivery are recorded as a home-delivered meal and dine-in is counted as a congregate meal. The local AAA will have access to an account to track participants, meal counts, and generate a month-end report to be used as an invoice for the AAA’s payment to the restaurant and reimbursement of meals.