State Agency Mission
The Executive Office of Elder Affairs promotes the independence, empowerment, and well-being of older adults, individuals with disabilities, and their caregivers.

Populations Served
- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Individuals with Traumatic and/or Acquired Brain Injuries
- Individuals with Behavioral Health Conditions
- Individuals with Substance Use Disorders

Organizational Structure
The director is appointed by the Governor and oversees a staff of 60 FTE.

Local Network
- 22 Area Agencies on Aging
- 25 Aging Services Access Points
- 350 Councils on Aging

Top Five Agency Policy Priorities
1. Supporting Caregivers
2. COVID-related Closures of Providers
3. Senior Hunger
4. Workforce Shortage
5. Isolation of Older Adults

Agency Funding Sources
Total FY2020 Budget $597,158,228
- 74% State Appropriation
- 19% OAA
- 7% Medicaid

Massachusetts Executive Office of Elder Affairs
Massachusetts Executive Office of Elder Affairs

Governor

Governor’s Council to Address Aging

*Executive Office of HHS

MASSHealth (Medicaid)

Office of Long Term Services & Supports

State Home Care & Community Based Supports

Medicaid Waiver

Executive Office of Elder Affairs

Aging Services

Assisted Living Regulation

LTC Ombudsman

Dept. of Public Health

Office on Disability

Licensure & Regulation

Survey & Certification

- Advisory Board
  - Denotes an advisory board or a contractual/indirect reporting relationship.
- * Denotes Cabinet-level Agency

Aging or Physical Disability Services and Agency or Division with Multiple Functions

- Medicaid Services
- Long-term Care Ombudsman
- Provider Regulation and Oversight

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### Responsibilities of Massachusetts’ Executive Office of Elder Affairs

#### Aging & Adult Services

<table>
<thead>
<tr>
<th>Task</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set statewide aging policy</td>
<td>✔</td>
</tr>
<tr>
<td>Set statewide disability policy</td>
<td></td>
</tr>
<tr>
<td>Administer Older Americans Act (all programs except SCSEP)</td>
<td>✔</td>
</tr>
<tr>
<td>Administer Senior Community Service Employment Program</td>
<td>✔</td>
</tr>
<tr>
<td>Administer a state-funded aging &amp; disability program</td>
<td></td>
</tr>
<tr>
<td>Manage state Aging &amp; Disability Resource Center network</td>
<td>✔</td>
</tr>
<tr>
<td>Administer the State Health Insurance Assistance Program</td>
<td>✔</td>
</tr>
<tr>
<td>Provide Adult Protective Services (18+)</td>
<td></td>
</tr>
<tr>
<td>Provide Elder Protective Services only (60-65+)</td>
<td>✔</td>
</tr>
<tr>
<td>Operate state-owned institutional facilities</td>
<td></td>
</tr>
<tr>
<td>Oversee guardianship program</td>
<td>✔</td>
</tr>
<tr>
<td>Serve as state guardian</td>
<td></td>
</tr>
<tr>
<td>Oversee Centers for Independent Living</td>
<td></td>
</tr>
<tr>
<td>Administer State Vocational Rehabilitation Program</td>
<td></td>
</tr>
<tr>
<td>Administer State Assistive Technology Program</td>
<td></td>
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<tr>
<td>Manage No Wrong Door system</td>
<td>✔</td>
</tr>
</tbody>
</table>

#### Medicaid Services

<table>
<thead>
<tr>
<th>Task</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td>Administer Medicaid State Plan Services</td>
<td></td>
</tr>
<tr>
<td>Administer Medicaid HCBS waiver(s)</td>
<td>✔</td>
</tr>
<tr>
<td>Administer PACE program</td>
<td></td>
</tr>
<tr>
<td>Perform Medicaid functional eligibility determinations</td>
<td></td>
</tr>
<tr>
<td>Perform Medicaid financial eligibility determinations</td>
<td></td>
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<tr>
<td>Provide case management services to Medicaid recipients</td>
<td>✔</td>
</tr>
<tr>
<td>Administer PASRR</td>
<td>✔</td>
</tr>
<tr>
<td>Regulate and administer managed long-term services and supports</td>
<td></td>
</tr>
<tr>
<td>Provide quality assurance for managed long-term services and supports</td>
<td></td>
</tr>
<tr>
<td>Provide quality assurance for Medicaid HCBS</td>
<td>✔</td>
</tr>
</tbody>
</table>

#### Responsibilities for Provider Management

<table>
<thead>
<tr>
<th>Task</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regulate institutional providers</td>
<td></td>
</tr>
<tr>
<td>License institutional providers</td>
<td></td>
</tr>
<tr>
<td>Regulate HCBS providers</td>
<td>✔</td>
</tr>
<tr>
<td>License HCBS providers</td>
<td></td>
</tr>
<tr>
<td>Certify Assisted Living providers</td>
<td>✔</td>
</tr>
</tbody>
</table>
Key State Initiative

**Age-Friendly Massachusetts**

Age-Friendly Massachusetts seeks to create communities where residents can grow up and grow old together. Age-Friendly describes a movement to make communities more welcoming and livable for older residents and people of all ages. This effort is important to Massachusetts as the state is a long-time leader in providing services and support to older residents. A growing population of older adults offers an opportunity to develop new ways to help residents age and thrive in the places where they live, work and volunteer. Massachusetts is undertaking a variety of initiatives in support of its Age-Friendly mission. For example, more than 100 cities and towns are active or beginning work on Age and Dementia-Friendly designations. The Governor’s Council to Address Aging in Massachusetts, established in 2017, is part of this effort and its recommendations may address a broad range of issues including current practices that support healthy aging, improving public awareness of and access to services for older adults and caregivers, and leveraging innovation and technology to support aging in communities. The Commonwealth’s progress is captured in the report *ReiMAGine Aging: Planning Together to Create an Age-Friendly Future for Massachusetts*. For more information, visit Age-Friendly Massachusetts at [https://www.mass.gov/service-details/age-friendly-massachusetts](https://www.mass.gov/service-details/age-friendly-massachusetts).