State Agency Mission
The Department on Aging adheres to the core mission of the federal Older Americans Act (OAA) to meet the present and future needs of South Carolina’s seniors and vulnerable adults. Through its programs and services, the agency enhances the quality of life for seniors through advocating, planning, and developing resources in partnership with the federal, state, and local governments; nonprofits; private sector; and individuals.

Populations Served
- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Individuals with Traumatic and/or Acquired Brain Injuries
- Individuals with Behavioral Health Conditions
- Individuals with Substance Use Disorders
- Other: Adults with Disabilities Served via Information and Referral

Organizational Structure
The director is appointed by the Governor and oversees a staff of 45 FTE.

Local Network
- 10 Area Agencies on Aging
- 1 Tribal Organization
- 3 Independent Living Centers

Top Five Agency Policy Priorities
1. Mitigating Social Isolation
2. Delivering Services Remotely during COVID
3. Supporting Caregivers
4. Alzheimer’s and Related Dementias
5. Providing Transportation

Agency Funding Sources
Total FY2020 Budget $72,601,029
Patterns
There is a selection of patterns to use as a graphic element.

**South Carolina Department on Aging**

- **Governor**
  - *Dept. of Health and Human Services*
    - Medicaid
  - Dept. of Aging
    - Aging Services
      - State Long Term Care Ombudsman
  - Dept. of Health and Environmental Control
    - Survey & Certification
    - Licensure & Regulation
  - Dept. of Disabilities and Special Needs
    - Adult Services

- **Aging or Physical Disability Services and Agency or Division with Multiple Functions**
- **Medicaid Services**
- **Long-term Care Ombudsman**
- **Provider Regulation and Oversight**

- **Advisory Board**
  - Denotes an advisory board or a contractual/indirect reporting relationship.
- *** Denotes Cabinet-level Agency**
## Responsibilities of South Carolina’s Department of Aging

<table>
<thead>
<tr>
<th>Aging &amp; Adult Services</th>
<th>Medicaid Services</th>
<th>Responsibilities for Provider Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set statewide aging policy</td>
<td>✓</td>
<td>Regulate institutional providers</td>
</tr>
<tr>
<td>Set statewide disability policy</td>
<td></td>
<td>License institutional providers</td>
</tr>
<tr>
<td>Administer Older Americans Act (all programs except SCSEP)</td>
<td>✓</td>
<td>Regulate HCBS providers</td>
</tr>
<tr>
<td>Administer Senior Community Service Employment Program</td>
<td>✓</td>
<td>License HCBS providers</td>
</tr>
<tr>
<td>Administer a state-funded aging &amp; disability program</td>
<td>✓</td>
<td>Certify Assisted Living providers</td>
</tr>
<tr>
<td>Manage state Aging &amp; Disability Resource Center network</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Administer the State Health Insurance Assistance Program</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Provide Adult Protective Services (18+)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provide Elder Protective Services only (60-65+)</td>
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<td></td>
</tr>
<tr>
<td>Operate state-owned institutional facilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oversee guardianship program</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Serve as state guardian</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Oversee Centers for Independent Living</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administer State Vocational Rehabilitation Program</td>
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<td></td>
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<tr>
<td>Administer State Assistive Technology Program</td>
<td></td>
<td></td>
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<tr>
<td>Manage No Wrong Door system</td>
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</tr>
</tbody>
</table>
Key State Initiative

**SC Senior Caring Calls**
The South Carolina Department on Aging issued the Senior Care Calls handbook on April 20, 2020 to provide a uniformed response to social isolation among seniors during the COVID-19 State of Emergency. This Program Instruction directs the Area Agencies on Aging and their contracted service providers to the handbook for programmatic guidance. Protocols and scripts for making calls can be found in the handbook.

The South Carolina Care Calls handbook provides direction to help seniors fight social isolation. Weekly, bi-weekly, or even daily calls from staff, volunteers, or members of the faith-based community will serve as an outreach to vulnerable seniors.