

Speaker Bios

Carol Raphael

Chair, Long-Term Quality Alliance

Carol Raphael is a Senior Advisor at Manatt Health Solutions. She served as President and Chief Executive Officer of the Visiting Nurse Service of New York (VNSNY), the largest nonprofit home health agency in the United States from 1989 to 2011. Ms. Raphael expanded the organization's services and launched innovative models of care for complex populations with chronic illness and functional impairments. Prior to joining VNSNY, Ms. Raphael held executive positions at Mt. Sinai Medical Center and in New York City government. In 2013, Ms. Raphael was appointed by President Obama to the Bipartisan Commission on Long Term Care. In 2012, Ms. Raphael was an Advanced Leadership Fellow at Harvard University.

Larry Atkins

Executive Director, Long-Term Quality Alliance

Dr. Atkins is Executive Director of the Long-Term Quality Alliance in Washington, DC. He is a Board member and immediate past-President of the National Academy of Social Insurance. He was recently the Staff Director of the federal Commission on Long-Term Care, which issued its final report in September 2013. Prior to that, he was Executive Director, U.S. Public Policy at the global pharmaceutical manufacturer Merck.

Dr. Atkins is a veteran of more than 40 years of health and social policy analysis, policy development, and legislative representation at the local, state, and federal levels.

Dr. Atkins holds a Ph.D. from the Heller School for Social Policy and Management at Brandeis University, where he is currently a member of the Board of Overseers. He holds master degrees from the University of Louisville and the University of Kentucky, and an undergraduate degree from Kenyon College.

Jennifer Windh

Senior Policy Analyst, Long-Term Quality Alliance

Jennifer Windh is a Senior Policy Analyst, and has expertise in the fields of healthcare and aging. Jennifer serves as the primary investigator for LTQA's "Developing the Business Case for LTSS Integration" research project.

Prior to joining LTQA, Jennifer held analyst positions at The Pew Charitable Trusts, The Federal Reserve Bank of Atlanta, and McKinsey & Co. While at Pew, she led the development of the Improving End-of-Life Care project: an initiative to advance federal policies that support high-quality care for individuals who are seriously ill.

Jennifer received a Bachelor of Science degree in economics from Duke University, and holds a master's degree in public policy from Georgia State University.

Ron Shumacher

Chief Medical Officer, Optum Complex Population Management

Ronald J. Shumacher, MD, FACP, CMD currently serves as Chief Medical Officer for Optum Complex Care Management, one of the nation's largest care delivery and care coordination companies for chronically ill, medically complex and post-acute care patients. Dr. Shumacher previously served as Executive Director and Senior Medical Director for Evercare of the Mid-Atlantic, and Medical Director and Vice President of Clinical Delivery for UnitedHealthcare Medicare & Retirement, responsible for the business operations and clinical programs for Medicare Advantage Special Needs Plans for dual eligible, chronically ill, and institutionalized Medicare beneficiaries. Prior to his position within United Health Group, Dr. Shumacher practiced Internal Medicine and Geriatrics in Montgomery County, Maryland and served as the Medical Director of the Trinity Senior Living Community in Burtonsville, Maryland. He has extensive experience as a clinician and Medical Director in post-acute and long term care. Dr. Shumacher is board certified in Internal Medicine, is a fellow of the American College of Physicians, a member of the American College of Physician Executives and AMDA, The Society for Post-Acute and Long-Term Care Medicine. He is a Certified Medical Director in Long Term Care. He received his B.A. from Stanford University, his M.D. from the George Washington University School of Medicine and Health Sciences, and completed his training in Internal Medicine at the Georgetown University Hospital in Washington, D.C.

Tanya Shah

Senior Program Officer, Delivery System Reform, The Commonwealth Fund

Tanya Shah, M.B.A., M.P.H., joined The Commonwealth Fund in November 2015 as Senior Program Officer in the Delivery System Reform Program with responsibility for the high-need, high-cost population portfolio. Previously, Ms. Shah was Assistant Commissioner, Bureau of Primary Care Access and Planning with the New York City Department of Health and Mental Hygiene, where she was responsible for creating

the mission and developing the strategic plan for the bureau. She oversaw all functions including policy analysis, program management and evaluation, and budgeting and resource allocation. She helped guide planning related to primary care, Affordable Care Act implementation and the New York State legislative agenda. Recent work has included policy analysis on the impact of DSRIP, health planning for the New York's State Health Improvement Plan, and health access for immigrants. Ms. Shah also served as the principal investigator on a number of ongoing studies that focused on the primary care provider landscape in New York City, as well as emergency planning and response for primary care. Ms. Shah worked at the Boston Consulting Group from 2005 to 2012, where she advised Fortune 500 companies, coordinated a climate change strategic planning process for Mayor Bloomberg's office, and led the "International Consortium for Health Outcomes Measurement" for Harvard University's Institute for Strategy and Competitiveness. From 1998 to 2004, Ms. Shah was a senior consultant for Accenture in their Health Services group. She holds a B.A. in International Development Studies, an M.B.A., and an M.P.H. in Health Policy and Management from the University of California at Berkeley.

Anne Tumlinson

Founder, Anne Tumlinson Innovations

Anne Tumlinson has over two decades of research and consulting experience in post-acute and long-term care financing and delivery. Her consulting firm, Anne Tumlinson Innovations, helps organizations respond to demographic changes and delivery system reform, with a special emphasis on addressing gaps in financing for long-term services and supports for older adults with long-term care need. Her research focuses on measuring the impact on Medicare acute spending of managing the long-term social supports and services needs of frail older adults. Anne has testified before Congress and appeared before the Long-Term Care Commission, and the Bipartisan Policy Center.

Anne has also created a consumer website, www.daughterhood.org, to generate better content and information for consumers navigating the health and elder care systems on behalf of their parents; and to create a community of women who can educate and inform each other. The daughterhood blog is distributed to subscribers, HuffPost50 readers and MariaShriver.com readers, as well as to a growing social media following. In support of this work, Anne researches, writes and speaks about innovation in aging services product and content design, with blogs in Health Affairs and McKnights.

Anne served previously as a Senior Vice President at Avalere Health, where she founded and led Avalere's post-acute and long-term care consulting practice for 14 years. There she created, developed and launched a data-based provider navigation tool to improve collaboration and coordination between hospitals and post-acute care providers in making discharge placement decisions for frail older adults. She led many analytic and modeling projects that analyzed the impact of functional impairment on health care spending. Prior to that, she led Medicaid program oversight at the federal Office of Management and Budget, conducted health services research at LifePlans, Inc and worked as a health and aging policy aide for Congressman John Lewis (D-GA). She earned a Masters in Human Services Management from the Heller School at Brandeis University.

Bruce Chernoff

President and Chief Executor, The SCAN Foundation

Bruce Allen Chernof, MD, FACP, currently serves as the President and CEO of The SCAN Foundation whose mission is to advance the development of a sustainable continuum of care for seniors. The SCAN Foundation is one of the largest foundations in the United States focused entirely on improving the quality of health and life for seniors.

Previously, Dr. Chernof served as the Director and Chief Medical Officer for the Los Angeles County Department of Health Services. Dr. Chernof has also served as a Regional Medical Director for Medicaid and SCHIP programs at Health Net, a network model HMO.