# Universal Mobility as a Service A Bold Vision for the Future of Transportation

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### **Carmageddon is Coming**

We're on the cusp of the fastest, deepest, most consequential disruption in transport history



Every single major car company says they'll have fully autonomous vehicles (no steering wheel or pedals) on the road before 2021

10.85

85

- Future Crunch

mage Credit: Sonhetta

Waymo's Early Rider Program debuts Driverless Cars in Phoenix WAYMO

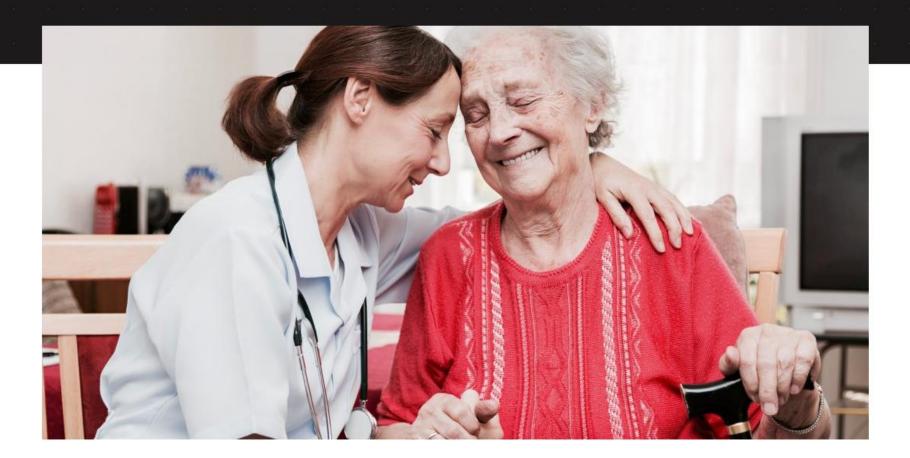


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US | Mar 1, 2018

### Introducing Uber Health, Removing Transportation as a Barrier to Care

----- Written by Chris Weber, General Manager, Uber Health





## Joseph Barr

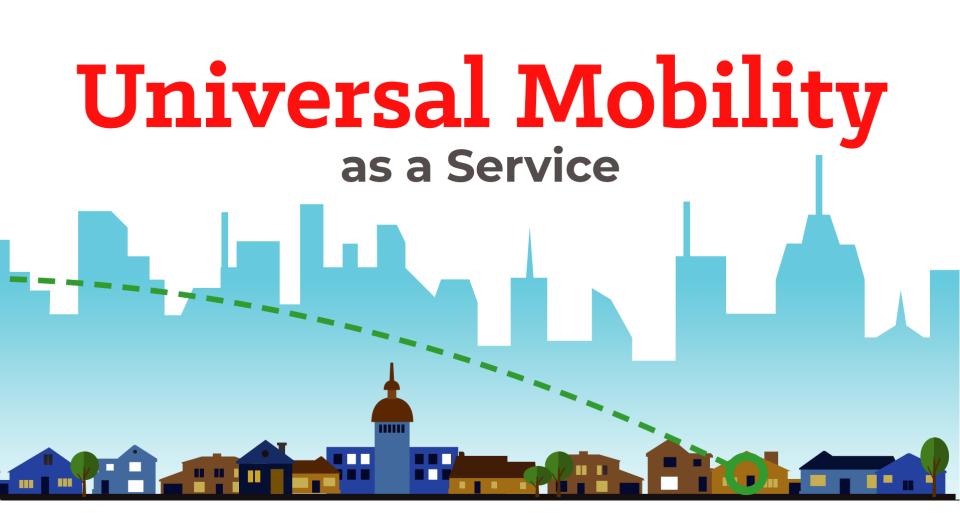
Twelve years ago, the idea that you could find out on your phone when your bus was going to arrive was mostly a fantasy; These days, if you can't tell me *precisely* when my bus is going to arrive then you might as well not bother pulling it out of the garage in the morning.

--Joseph Barr, Boston DOT





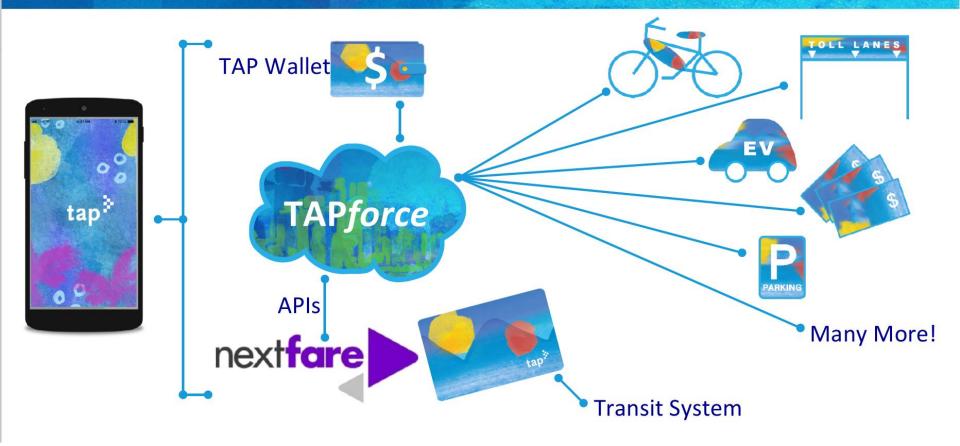




Elements of Universal Mobility as a Service 1. Comprehensive 2. Affordable 3. Accessible 4. Livable



## **The Multi-System Approach**



# A Typical Human Services Coordination Process

- Healthcare referral to transportation coordinator via emailed form (patient name, address, phone number, appt date/time, destination facility)
- T. coordinator determines whether in service area
- T. coordinator calls patient to confirm appt date/time and gather info about patient and transportation need
- T. coordinator enters contact info, referral info, appt. date & time => trip sheet
- T. coordinator emails or faxes to transportation provider

	CIE		← Search Results  Transportation providers:
ORYOE Simplifying Your Transportation Where would you like to go?			MONTACHUSETT REGIONAL TRANSIT AUTHORITY-(BOSTON SHUTTLE)
			Fare: \$2.00
			Distance: 5.62 Miles
			Select
Specialized Services 🕢	Select	\$	AMERICAN CANCER SOC.
Other Services	Select	¢	VOLUNTEER
Special Vehicle Requirements	Select	+	Call for fare
Specialized medical travel	Select	\$	tance: 5.34 Miles
Are you eligible for ADA paratransit?	0		Select
Are you a veteran or active military?	0		
Are you a senior (age 60+)?		(	CCRTA FIXED ROUTE SERVICES
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