

Technology Summit: Transforming the Experience of Care in the Home



Technology Summit

**Transforming the Experience of Care in the Home:
Opportunities and Challenges**

April 9 and 10, 2018

**Fisher Colloquium, McDonough School of Business
Georgetown University**

The Long Term Quality Alliance (LTQA) and [AgingWell Hub](#) at Georgetown's McDonough School of Business invited long-term services and supports (LTSS) providers, consumer advocates, and payers to join with technology innovators and entrepreneurs to explore the opportunities and challenges of transforming in-home care through the use of technology.

The Summit – over two days in April – involved technology presentations; moderated panel discussions between LTSS providers/payors/advocates and technology innovators; and

participant roundtables to delve into the issues involved in transforming care through the development and application of new technologies.

The program addressed the challenges and opportunities through dialogue around 3 “buckets” of technologies:

- Technologies.that.Promote.Independence
- Technologies.that.Enable.Cross_Sector.Collaboration
- Virtual.Delivery.Systems

Participants engaged with a cross-section of their LTSS stakeholders and technology innovator peers in working sessions to target specific challenges and propose solutions.

An overview of the Agenda is provided below:

Monday, April 9

8:00 am Registration

8:30 Welcome and Keynote.Address

9:45 Technologies.that.Promote.Independence

Explore the challenges in providing technologies that can monitor and intervene to empower individuals with functional limitations to perform tasks necessary to remain independent (e.g., ADLs). Technologies may be coupled with and enhance human intervention (e.g., family or paid caregivers) to enable human resources to be employed less intensively and more efficiently. Applications also support self-direction and enable individuals with disabilities and/or family caregivers to locate, select, schedule, and evaluate personal care providers.

- Overview
- Brief Technology Presentations
- Panel Discussion: “What.We.Need.to.Promote.Independence.and.Transform.How.We.Provide.Services.and.Supports”
- Participant Roundtables — to consider action steps to transform the care experience

12:30 Lunch.and.Lunch.Speaker

2:00 Technologies.that.Enable.Cross_Sector.Collaboration

Explore in-home care needs and the challenges faced in developing and commercializing technologies that can transform the care process and yield efficiencies in care delivery through greater cross-sector coordination and collaboration. New technology partners help improve communication between consumers, caregivers, and providers. Applications promote efficiencies in the way the paid workforce is engaged and support better training, compensation, and career paths for that workforce.

- Overview
- Brief Technology Presentations
- Panel Discussion: “What.We.Need.in.Collaboration.Technologies.to.Improve.Access? Effectiveness?and.Quality.of.Services.and.Supports”
- Participant Roundtables — to consider action steps to transform the care experience.

5:15 Reception.and.Networking

Tuesday, April 10

9:00 Keynote.Interview_»Disrupting.Home.Care.- .The.Investor.View.of. Technology«

9:45 Virtual.Delivery.Systems

Explore various tele-services solutions that bring greater access and convenience to persons with mobility limitations and their caregivers. These include technologies enabling more routine monitoring and engagement to help overcome social isolation, and coordinate and manage the health status and functional assistance needs of high-risk populations.

- Overview
- Brief Technology Presentations
- Panel Discussion: “What.We.Need.in.Virtual.Delivery.System.to.Facilitate. Transformation”

- Participant Roundtables — to consider action steps to transform the care experience.

12:00 Working Lunch: «Meeting Big Needs and Transforming LTSS Through Technology – What Could Accelerate Change?»

- Round tables and summary of conclusions